

# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	City
030001	MARYVALE HOSPITAL	PHOENIX
030002	BANNER GOOD SAMARITAN MEDICAL CENTER	PHOENIX
030006	TUCSON MEDICAL CENTER	TUCSON
030007	VERDE VALLEY MEDICAL CENTER	COTTONWOOD
030010	CARONDELET ST MARYS HOSPITAL	TUCSON
030011	CARONDELET ST JOSEPHS HOSPITAL	TUCSON
030012	YAVAPAI REGIONAL MEDICAL CENTER	PRESCOTT
030013	YUMA REGIONAL MEDICAL CENTER	YUMA
030014	JOHN C LINCOLN NORTH MOUNTAIN HOSPITAL	PHOENIX
030016	CASA GRANDE REGIONAL MEDICAL CENTER	CASA GRANDE
030022	MARICOPA MEDICAL CENTER	PHOENIX
030023	FLAGSTAFF MEDICAL CENTER	FLAGSTAFF
030024	ST JOSEPH'S HOSPITAL AND MEDICAL CENTER	PHOENIX
030030	PHOENIX BAPTIST HOSPITAL	PHOENIX
030033	PAYSON REGIONAL MEDICAL CENTER	PAYSON
030036	CHANDLER REGIONAL MEDICAL CENTER	CHANDLER
030037	ST LUKES MEDICAL CENTER	PHOENIX

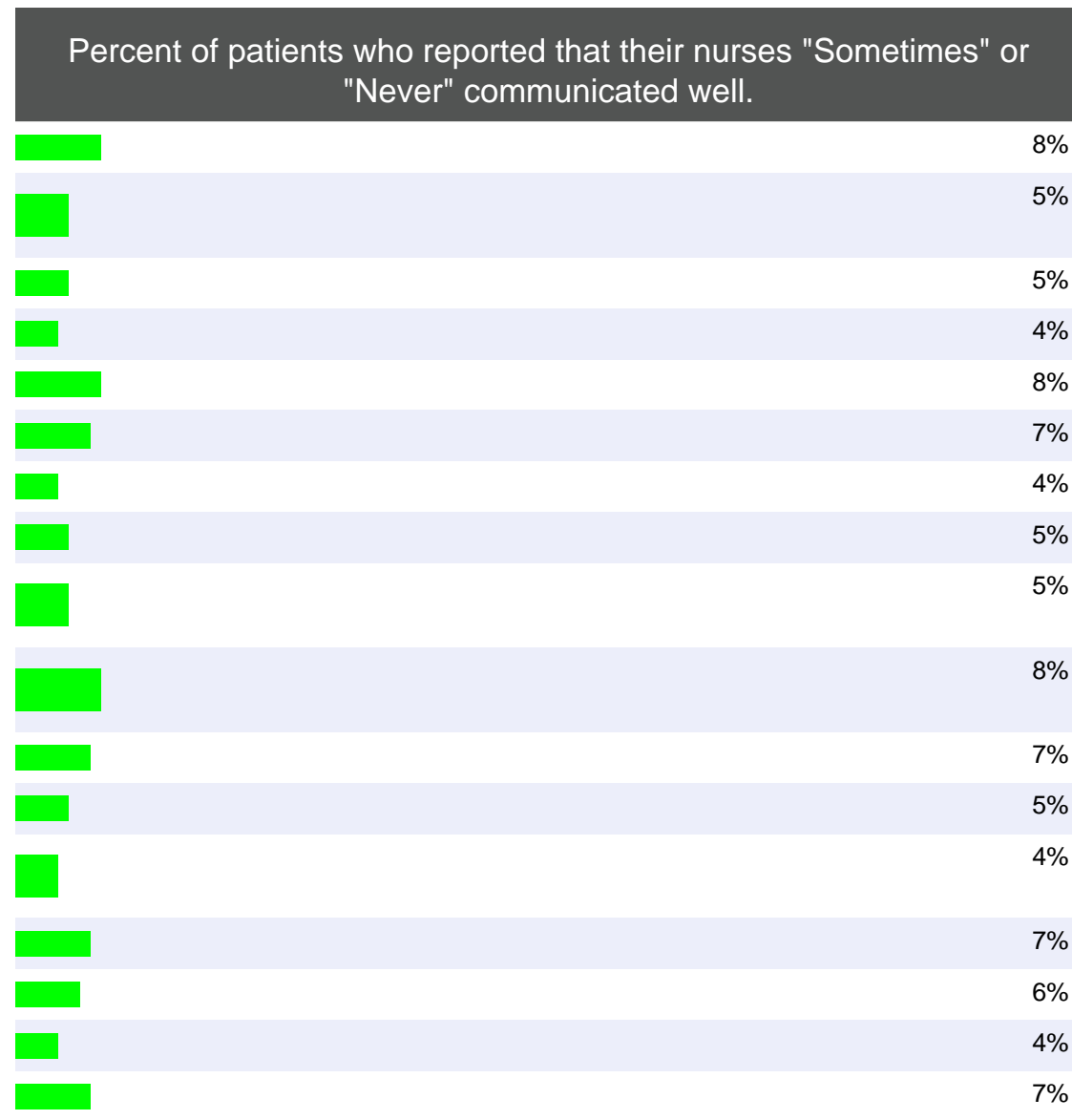
# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)

State	County Name
AZ	MARICOPA
AZ	MARICOPA
AZ	PIMA
AZ	YAVAPAI
AZ	PIMA
AZ	PIMA
AZ	YAVAPAI
AZ	YUMA
AZ	MARICOPA
AZ	PINAL
AZ	MARICOPA
AZ	COCONINO
AZ	MARICOPA
AZ	MARICOPA
AZ	GILA
AZ	MARICOPA
AZ	MARICOPA

# Hospitals in Arizona

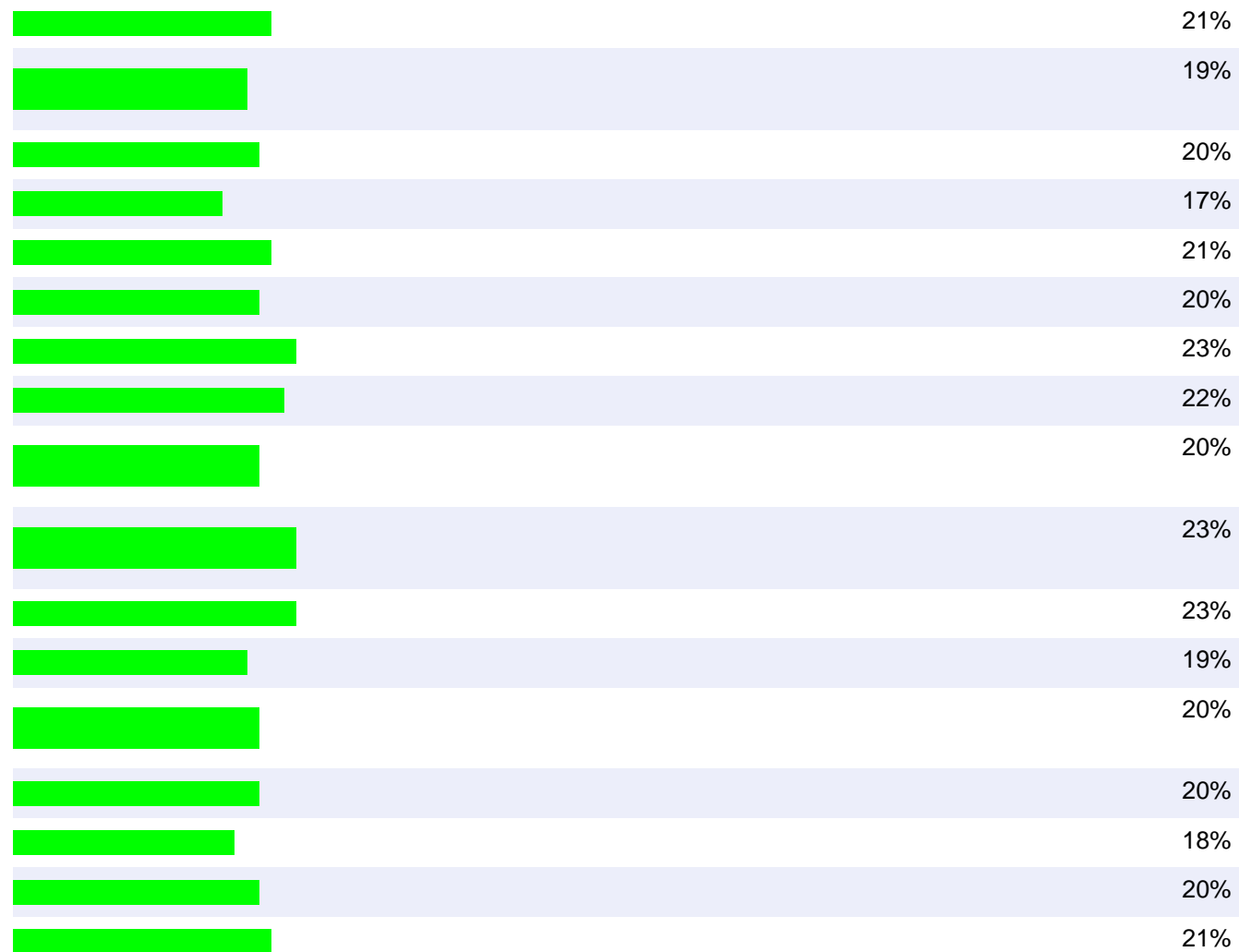
Based on Survey of Patients' Hospital Experiences (HCAHPS)



# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Usually" communicated well.



# Hospitals in Arizona

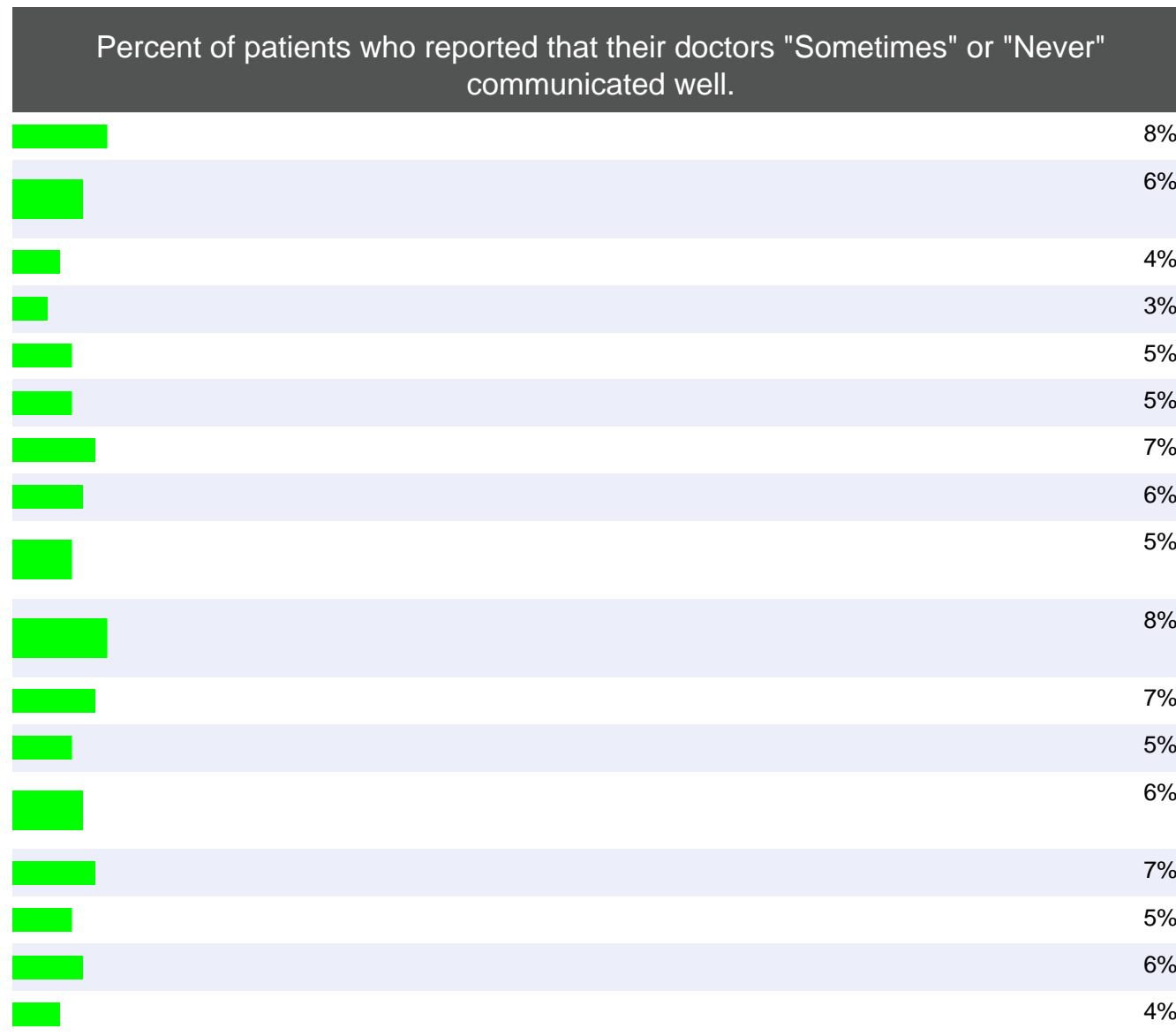
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Always" communicated well.



# Hospitals in Arizona

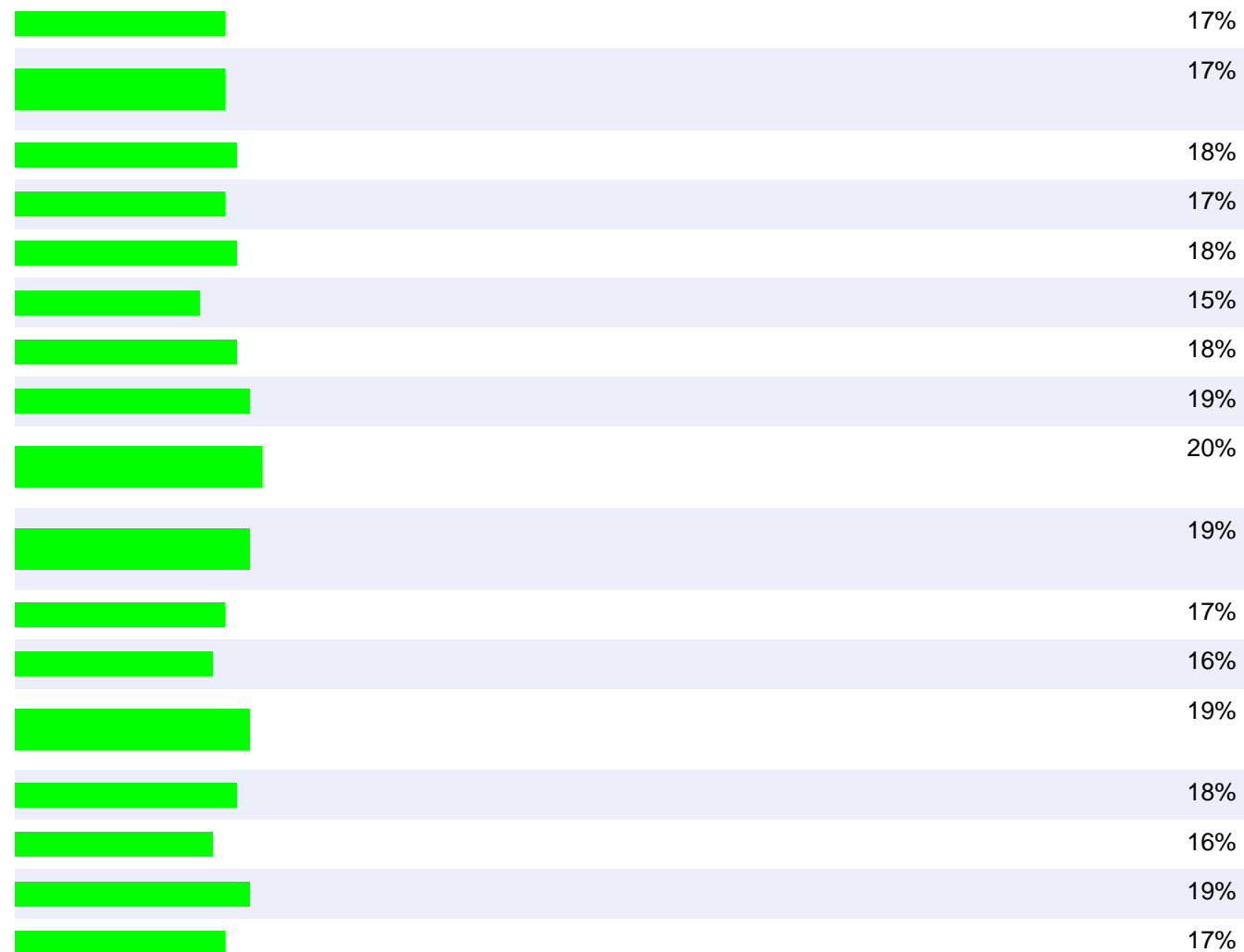
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# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)

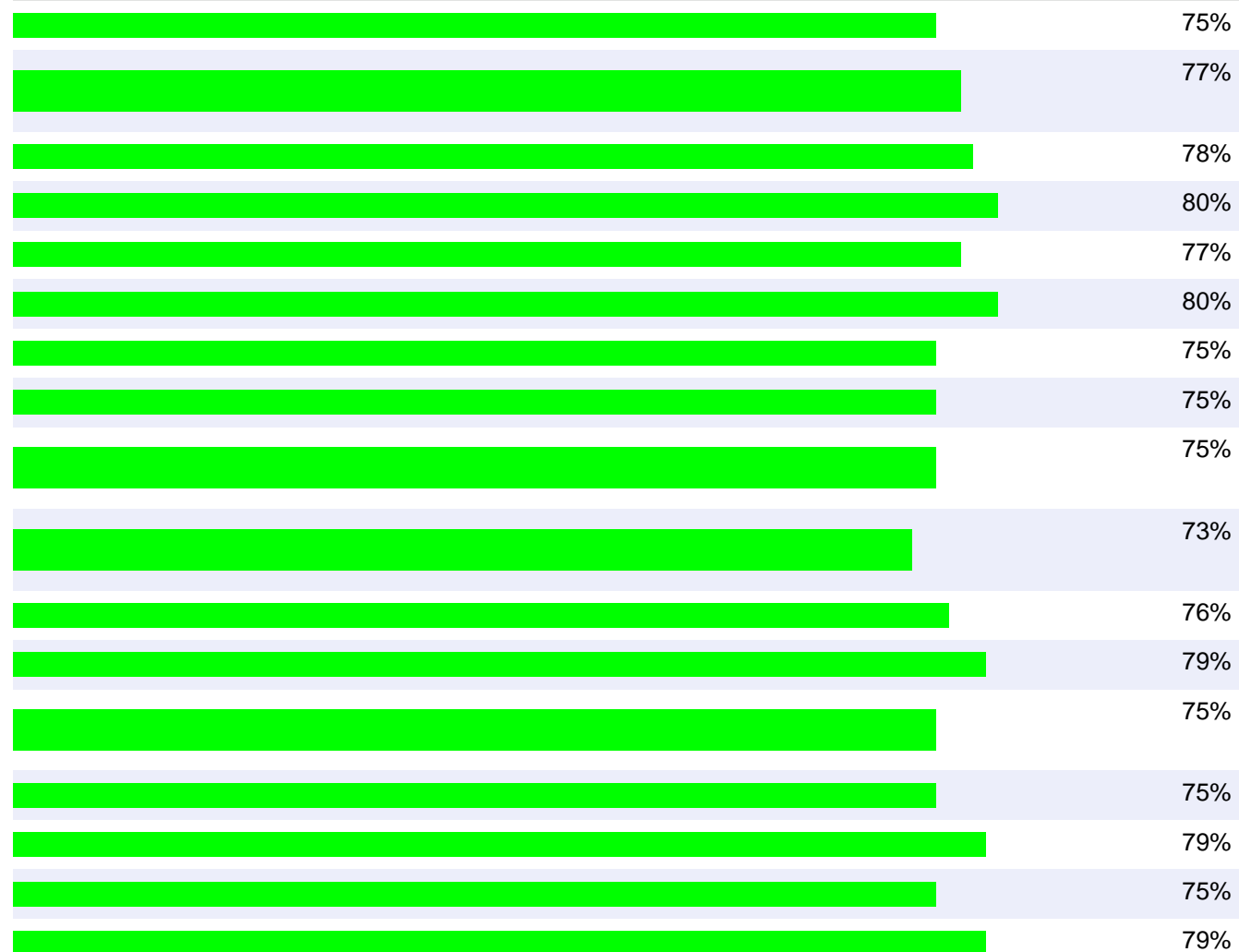
Percent of patients who reported that their doctors "Usually" communicated well.



# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Always" communicated well.

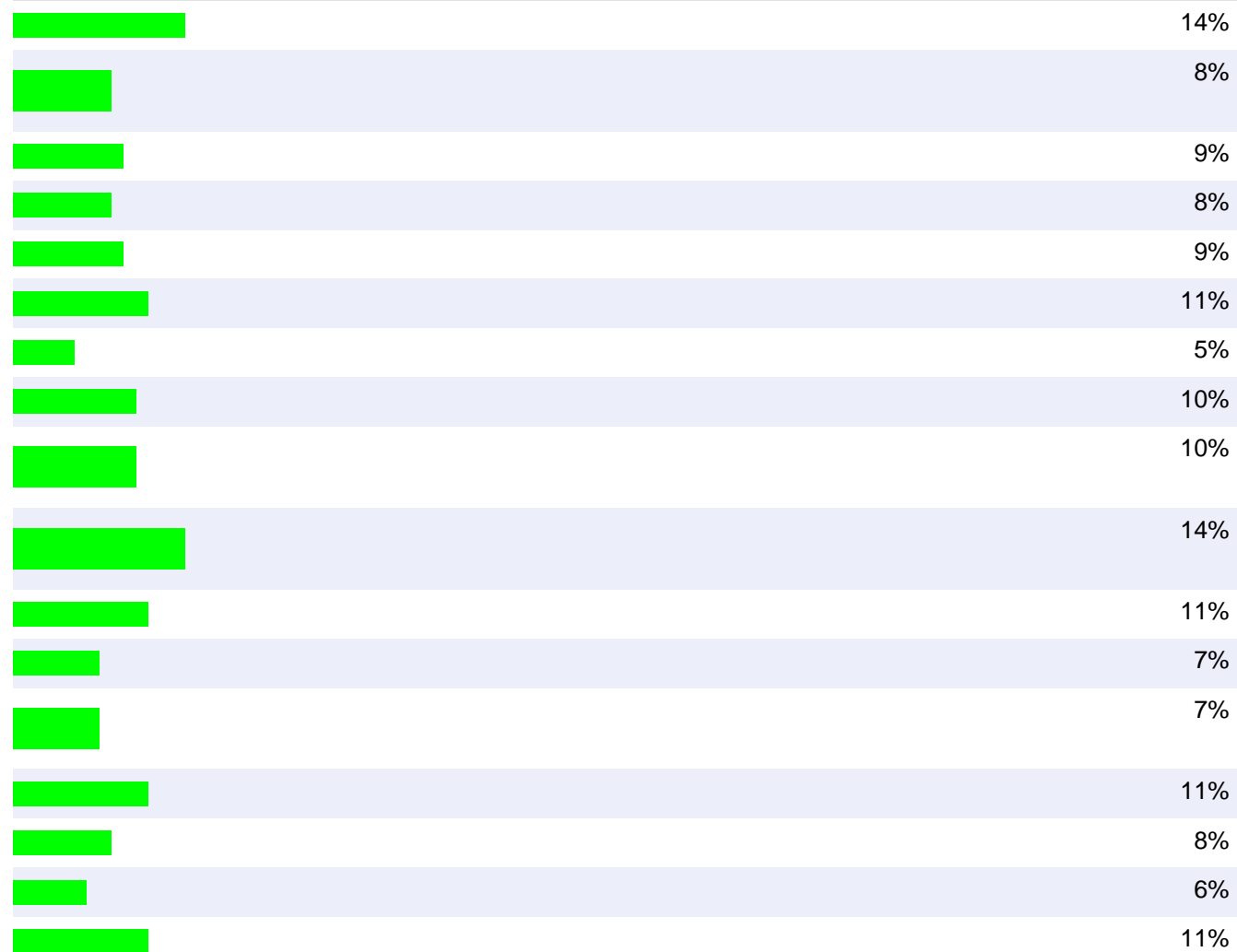




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Based on Survey of Patients' Hospital Experiences (HCAHPS)

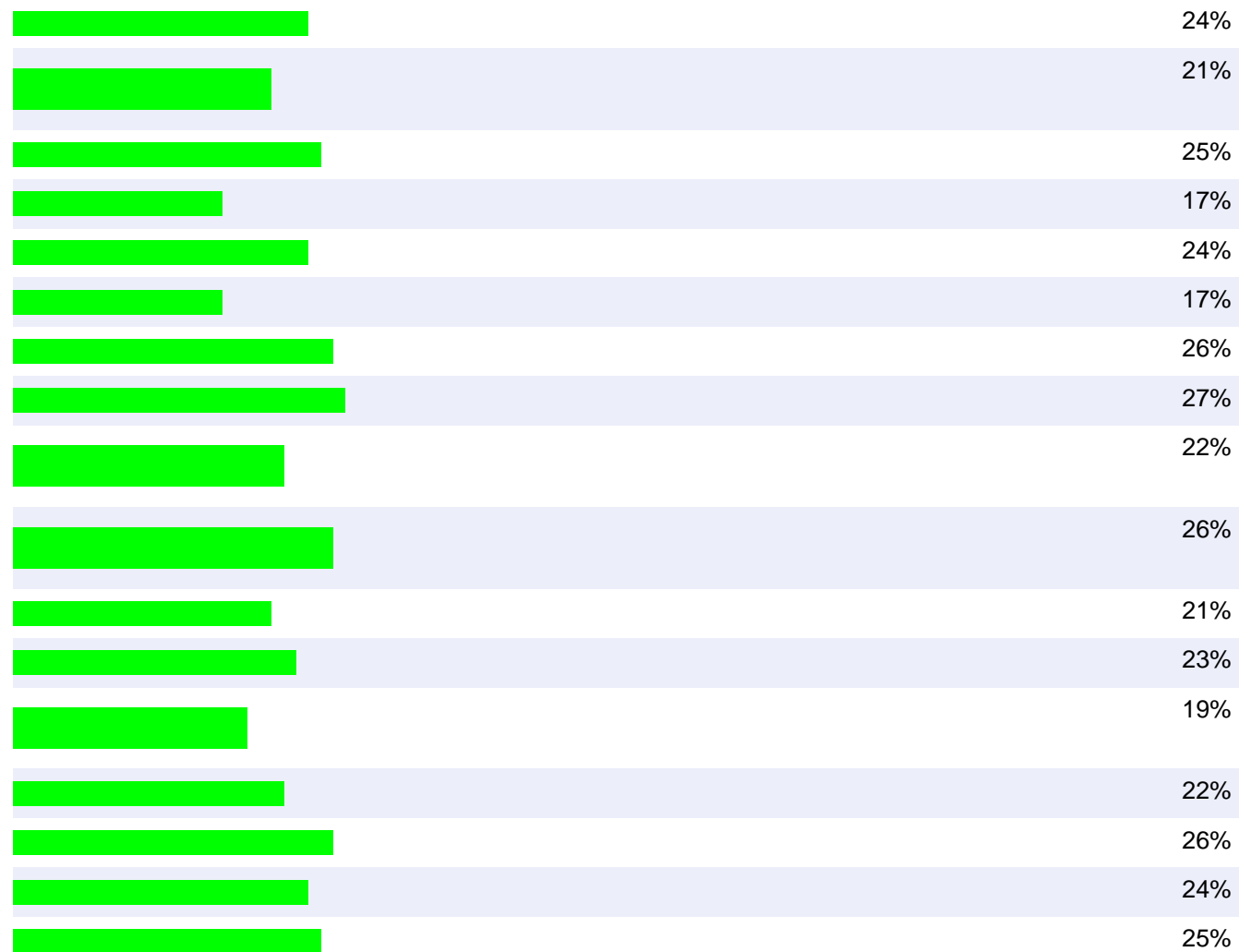
Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)

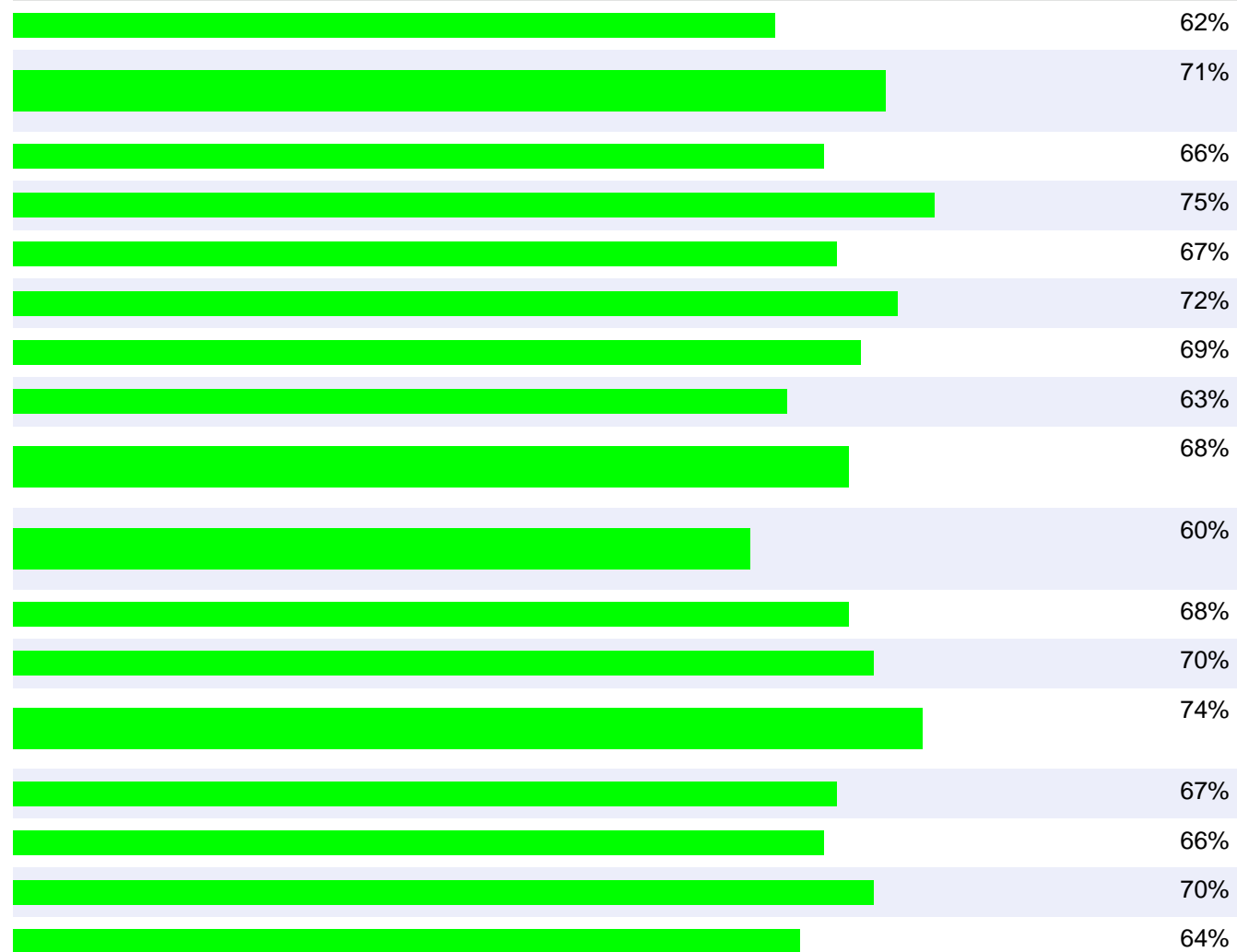
Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



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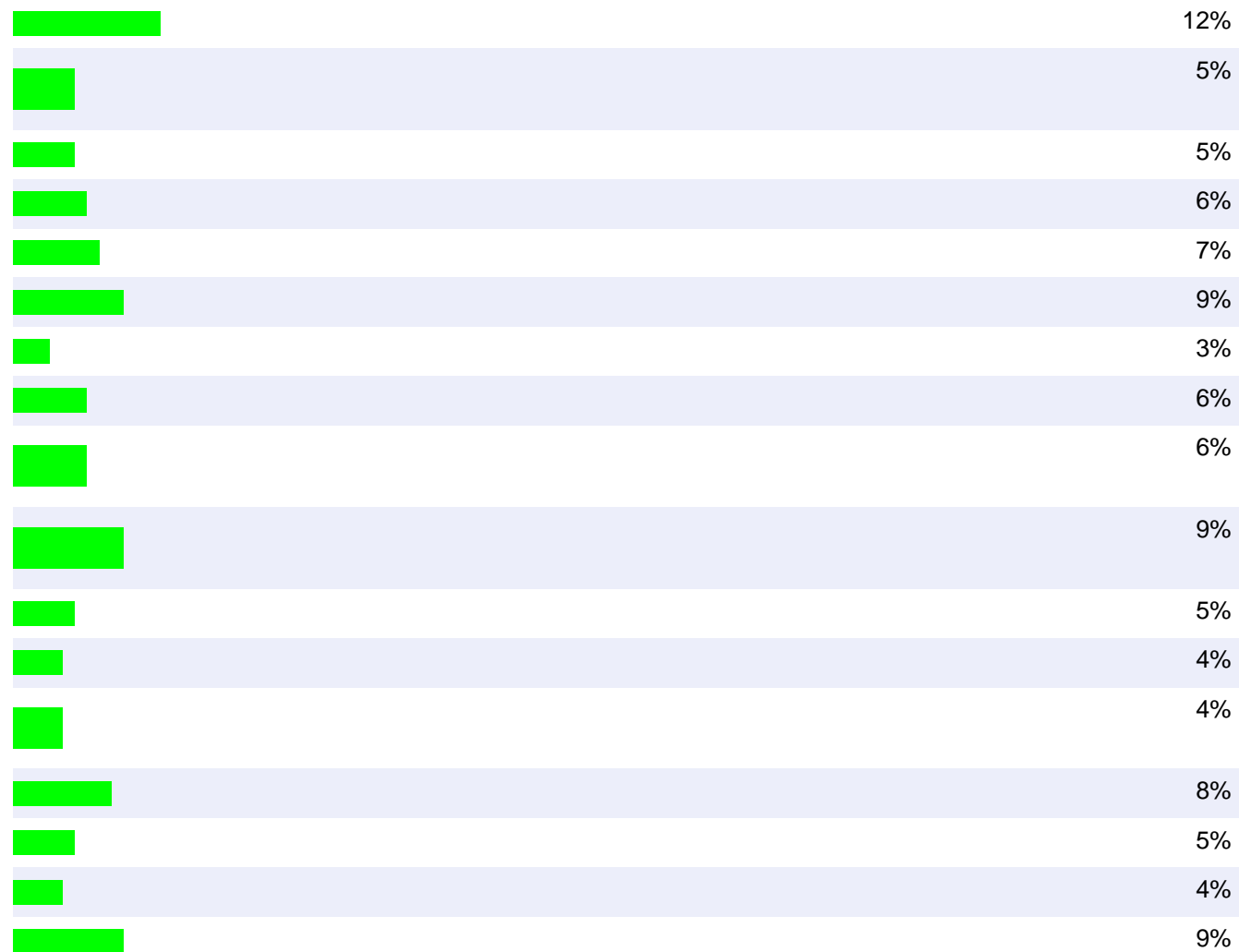
Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



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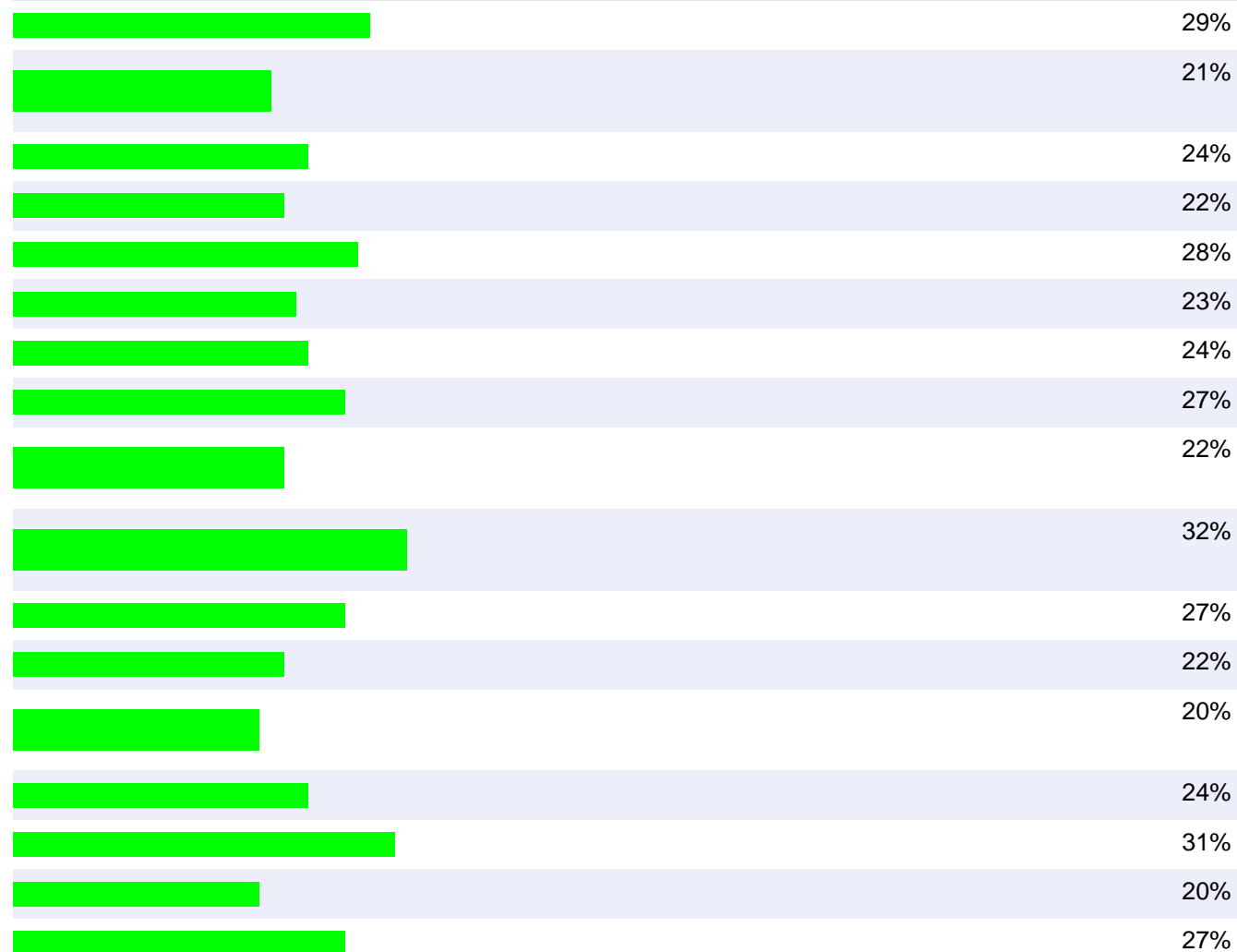
Percent of patients who reported NO,they would not recommend the hospital.



# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would probably recommend the hospital.



# Hospitals in Arizona

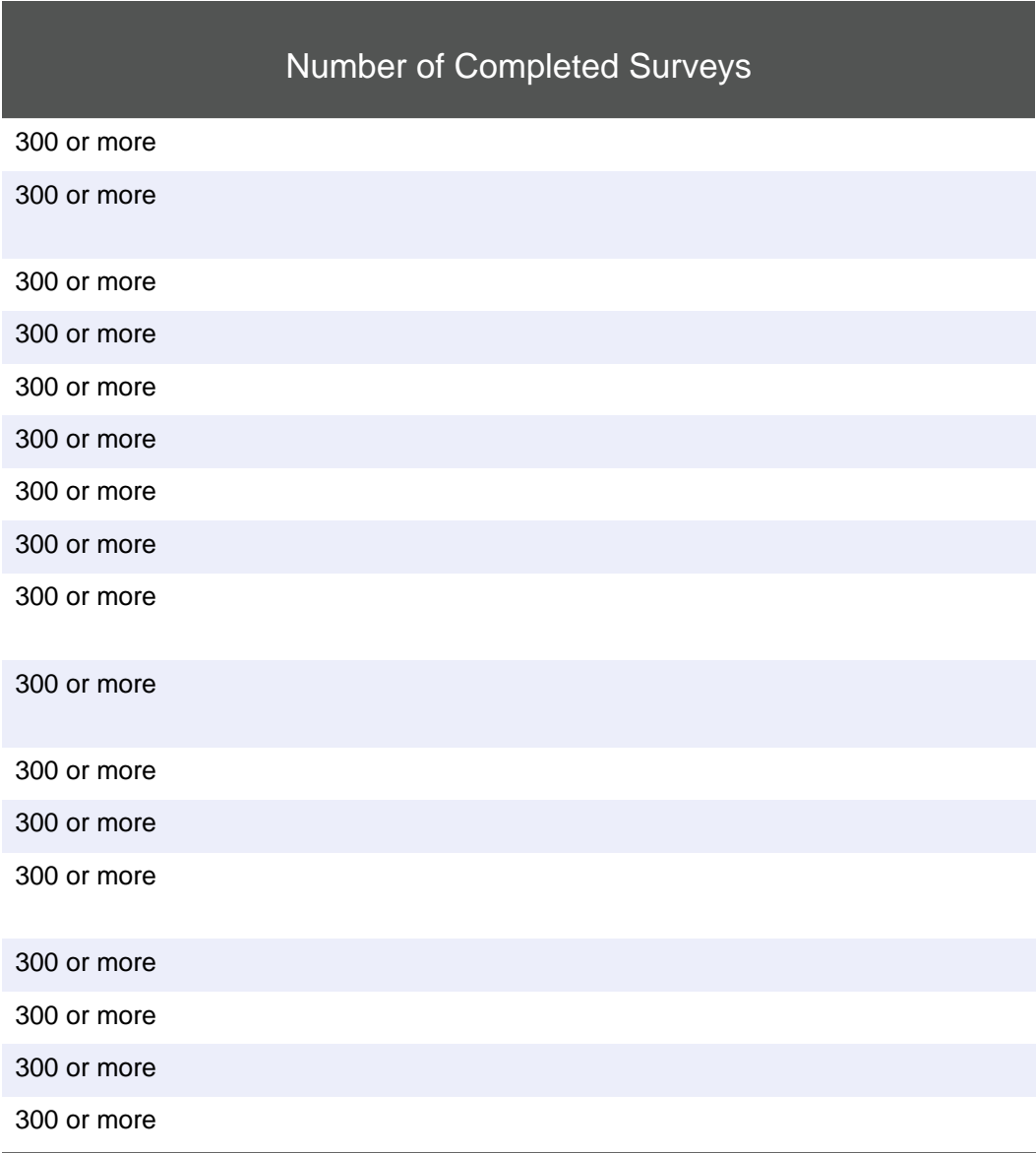
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would definitely recommend the hospital.
















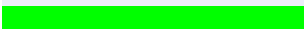

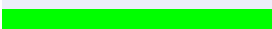

# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Survey Response Rate Percent	Hospital Footnote
 23%	
 22%	
 35%	
 31%	
 34%	
 35%	
 39%	
 34%	
 26%	There were discrepancies in the data collection process
 30%	
 14%	
 29%	
 22%	
 28%	
 30%	
 25%	
 28%	



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030038	SCOTTSDALE HEALTHCARE-OSBORN MEDICAL CENTER	SCOTTSDALE
030043	SIERRA VISTA REGIONAL HEALTH CENTER INC	SIERRA VISTA
030055	KINGMAN REGIONAL MEDICAL CENTER	KINGMAN
030061	BANNER BOSWELL MEDICAL CENTER	SUN CITY
030062	SUMMIT HEALTHCARE REGIONAL MEDICAL CENTER	SHOW LOW
030064	UNIVERSITY OF ARIZONA MEDICAL CTR- UNIVERSITY, THE	TUCSON
030065	BANNER DESERT MEDICAL CENTER	MESA
030067	LA PAZ REGIONAL HOSPITAL	PARKER
030068	MT GRAHAM REGIONAL MEDICAL CENTER	SAFFORD
030069	HAVASU REGIONAL MEDICAL CENTER	LAKE HAVASU CITY
030071	FORT DEFIANCE INDIAN HOSPITAL	FORT DEFIANCE
030073	TUBA CITY REGIONAL HEALTH CARE CORPORATION	TUBA CITY
030074	SELLS INDIAN HEALTH SERVICE HOSPITAL	SELLS
030077	SAN CARLOS INDIAN HOSPITAL	SAN CARLOS
030078	PHOENIX INDIAN MEDICAL CENTER	PHOENIX

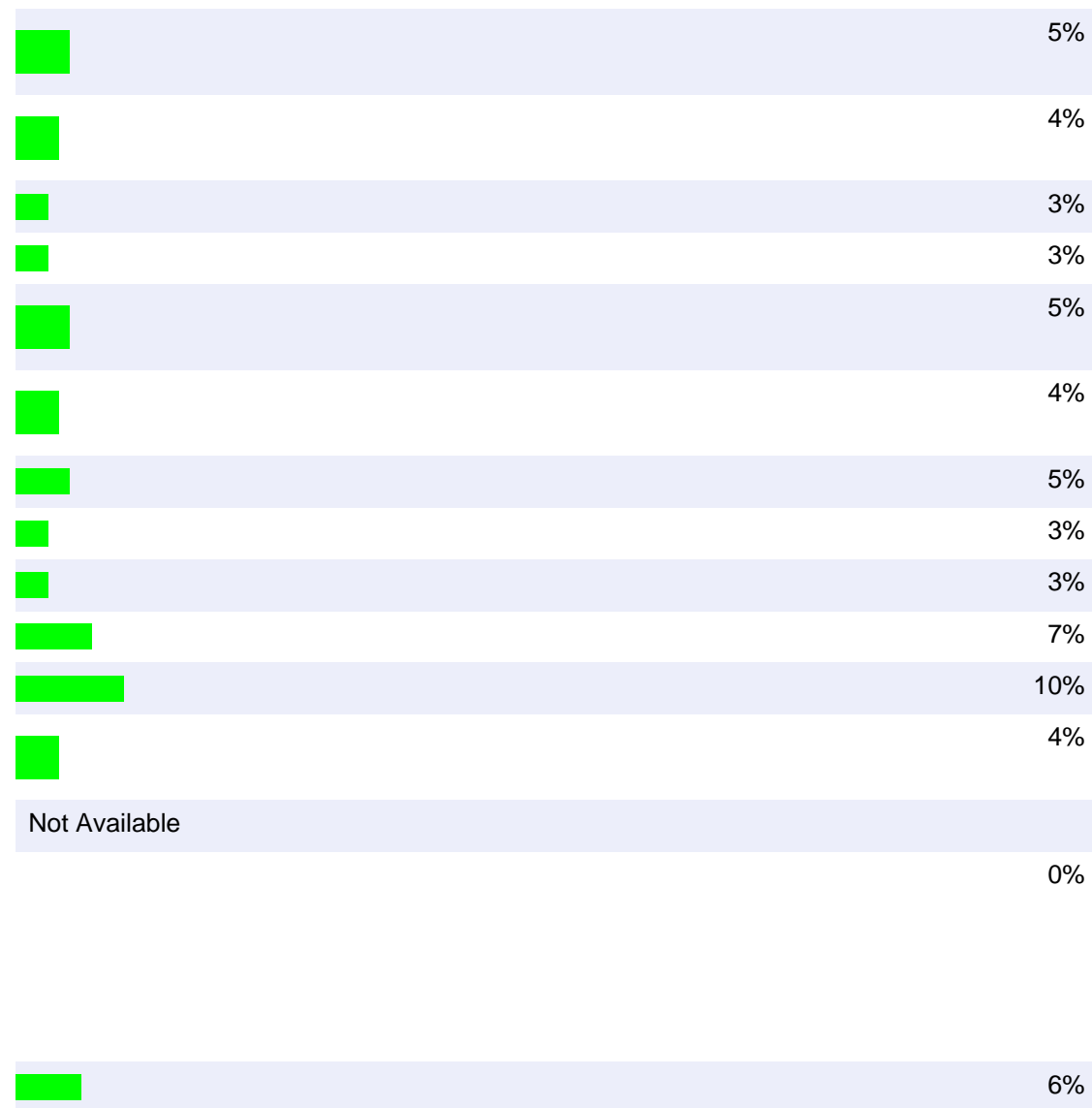
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AZ	MARICOPA
AZ	COCHISE
AZ	MOHAVE
AZ	MARICOPA
AZ	NAVAJO
AZ	PIMA
AZ	MARICOPA
AZ	LA PAZ
AZ	GRAHAM
AZ	MOHAVE
AZ	APACHE
AZ	COCONINO
AZ	PIMA
AZ	GILA
AZ	MARICOPA

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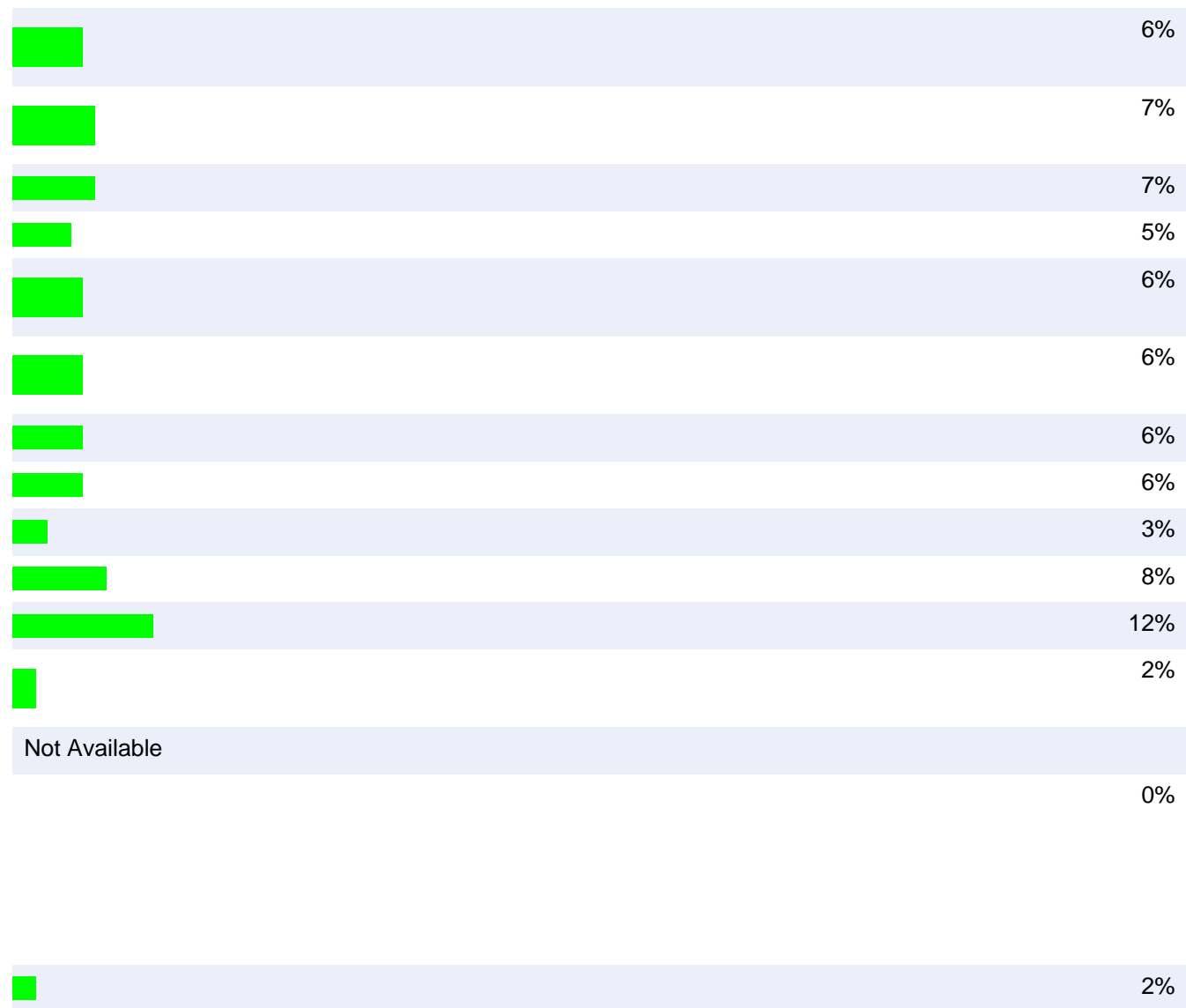
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

Between 100 and 299

300 or more

300 or more

Between 100 and 299

300 or more

Not Available

Fewer than 100

300 or more

# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	30%	
	30%	There were discrepancies in the data collection process
	41%	
	41%	
	26%	
	28%	
	25%	
	38%	
	44%	
	35%	
	14%	
	44%	There were discrepancies in the data collection process
Not Available		Survey results are not available for this reporting period
	76%	Survey results are based on less than 12 months of data., Very few patients were eligible for the HCAHPS survey. The scores shown reflect fewer than 50 completed surveys. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
	34%	



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030083	PARADISE VALLEY HOSPITAL	PHOENIX
030084	CHINLE COMPREHENSIVE HEALTH CARE FACILITY	CHINLE
030085	NORTHWEST MEDICAL CENTER	TUCSON
030087	SCOTTSDALE HEALTHCARE-SHEA MEDICAL CENTER	SCOTTSDALE
030088	BANNER BAYWOOD MEDICAL CENTER	MESA
030089	BANNER THUNDERBIRD MEDICAL CENTER	GLENDALE
030092	JOHN C LINCOLN DEER VALLEY HOSPITAL	PHOENIX
030093	BANNER DEL E WEBB MEDICAL CENTER	SUN CITY WEST
030094	ARROWHEAD HOSPITAL	GLENDALE
030100	CARONDELET HEART AND VASCULAR INSTITUTE	TUCSON
030101	WESTERN ARIZONA REGIONAL MEDICAL CTR	BULLHEAD CITY
030103	MAYO CLINIC HOSPITAL	PHOENIX
030105	BANNER HEART HOSPITAL	MESA
030107	ARIZONA SPINE AND JOINT HOSPITAL	MESA
030108	SURGICAL SPECIALTY HOSPITAL OF ARIZONA	PHOENIX
030110	WEST VALLEY HOSPITAL	GOODYEAR
030111	UNIVERSITY OF ARIZONA MEDICAL CTR- SOUTH CAM, THE	TUCSON
030112	ARIZONA ORTHOPEDIC SURGICAL	CHANDLER

# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)

AZ MARICOPA

AZ APACHE

AZ PIMA

AZ MARICOPA

AZ MARICOPA

AZ MARICOPA

AZ MARICOPA

AZ MARICOPA

AZ MARICOPA

AZ PIMA

AZ MOHAVE

AZ MARICOPA

AZ MARICOPA

AZ MARICOPA

AZ MARICOPA

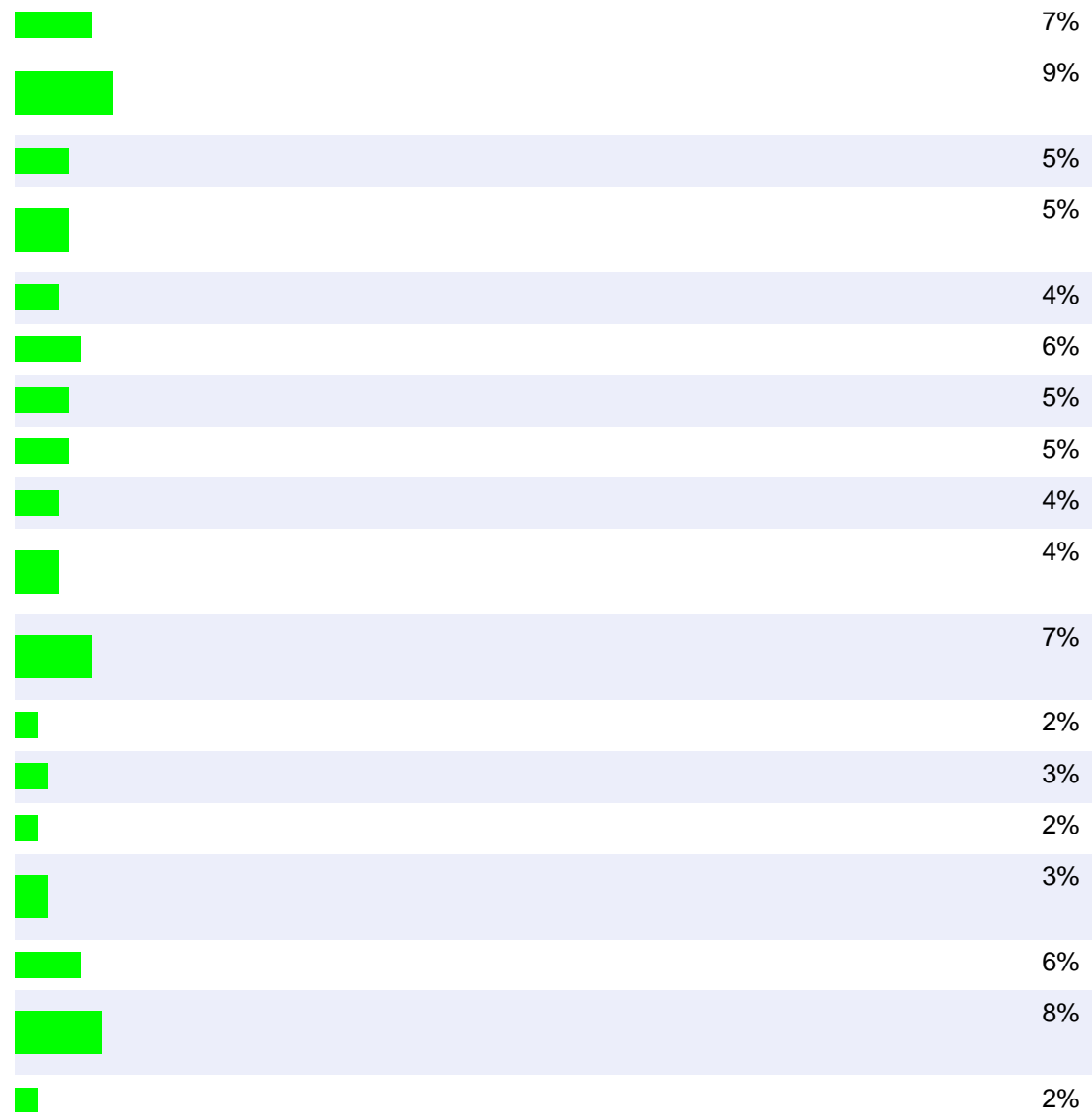
AZ MARICOPA

AZ PIMA

AZ MARICOPA

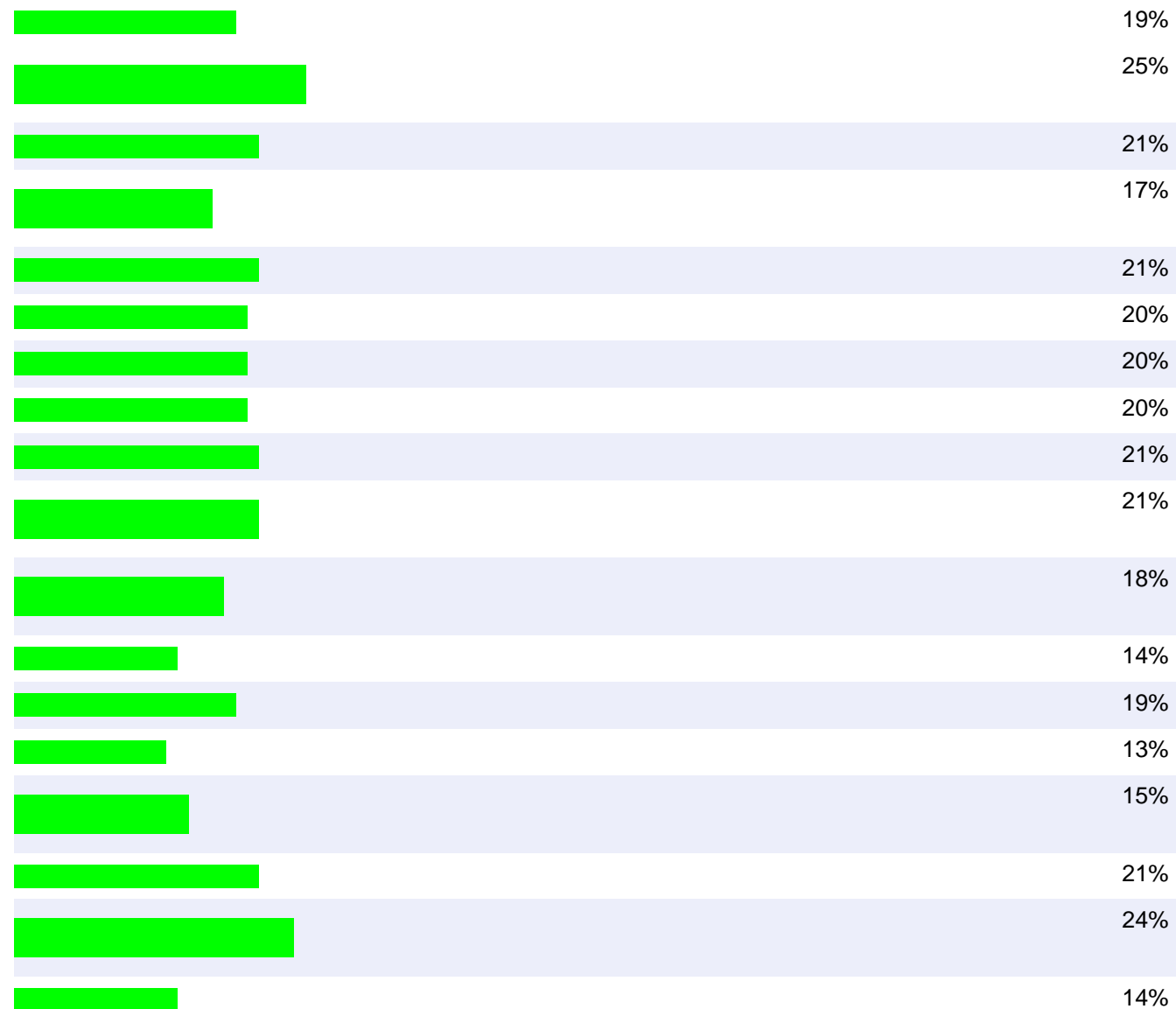
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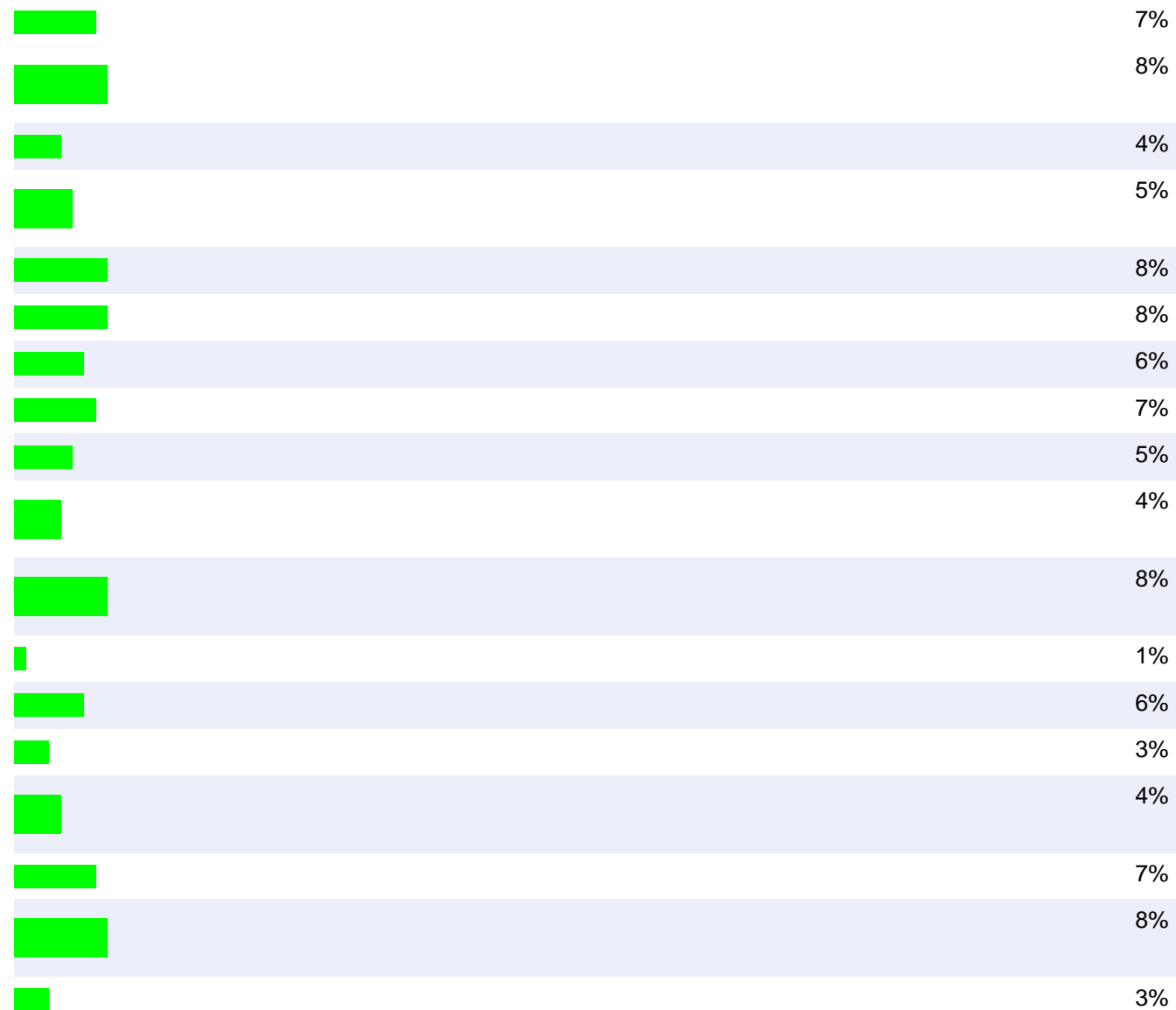
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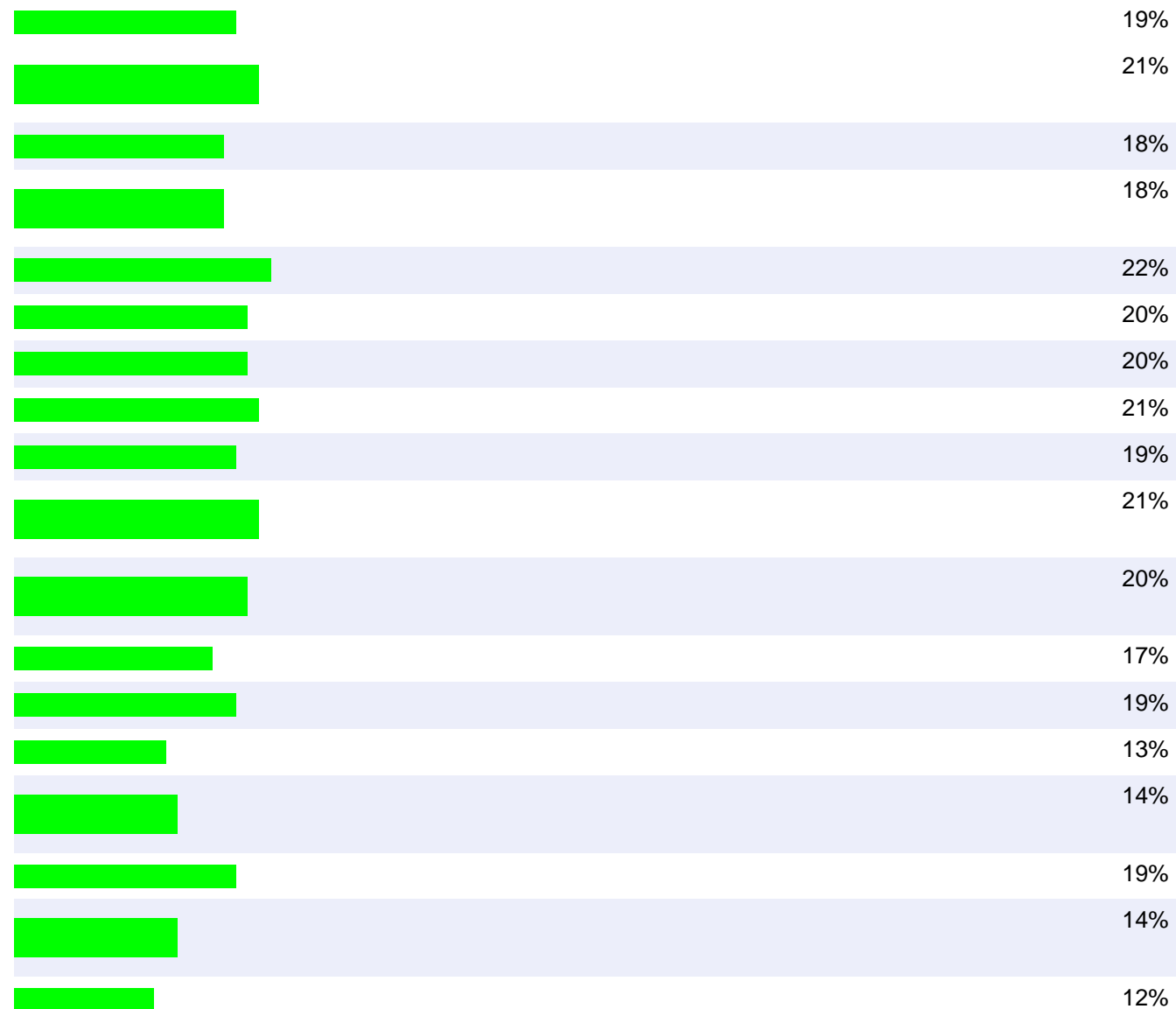
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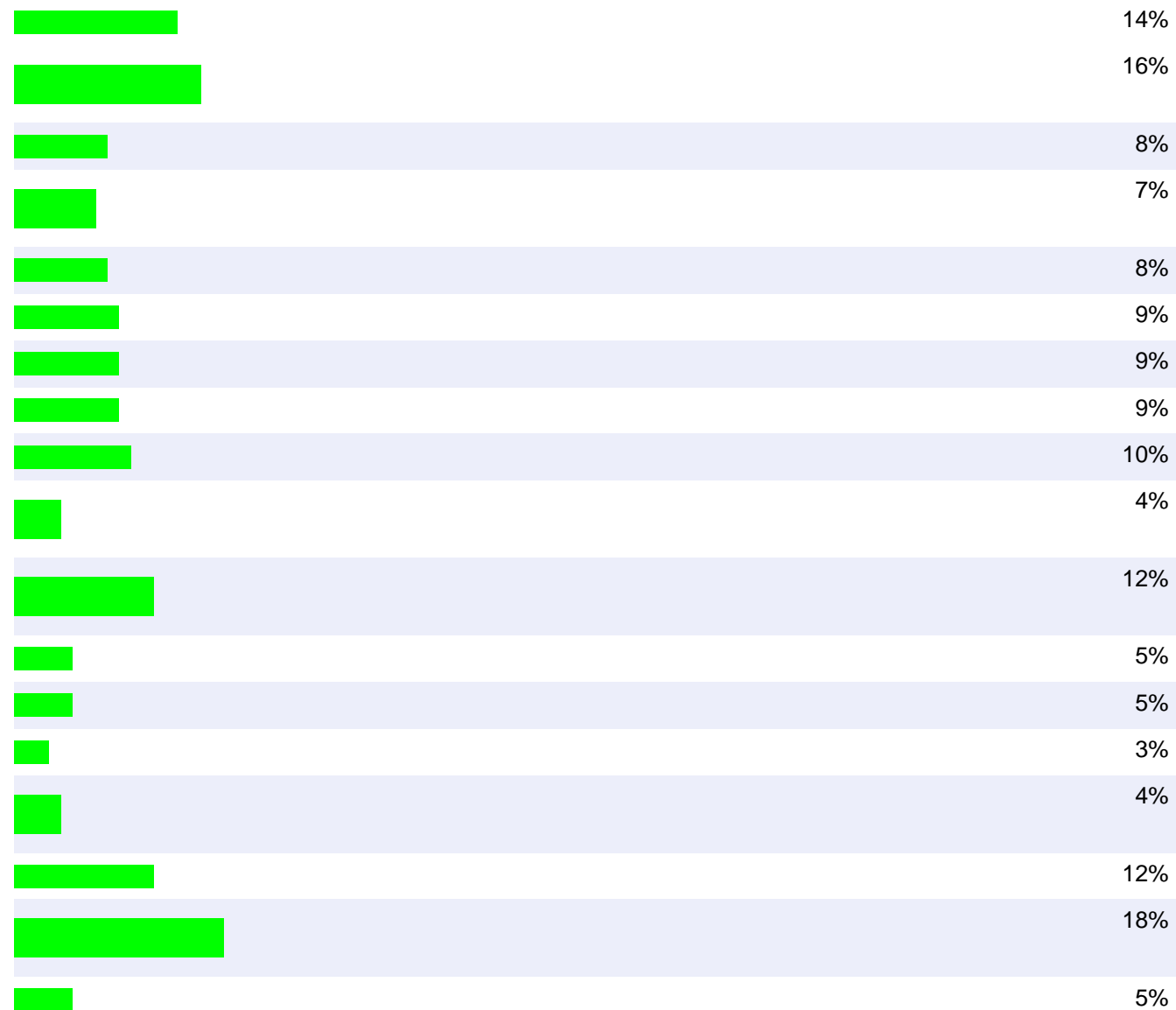
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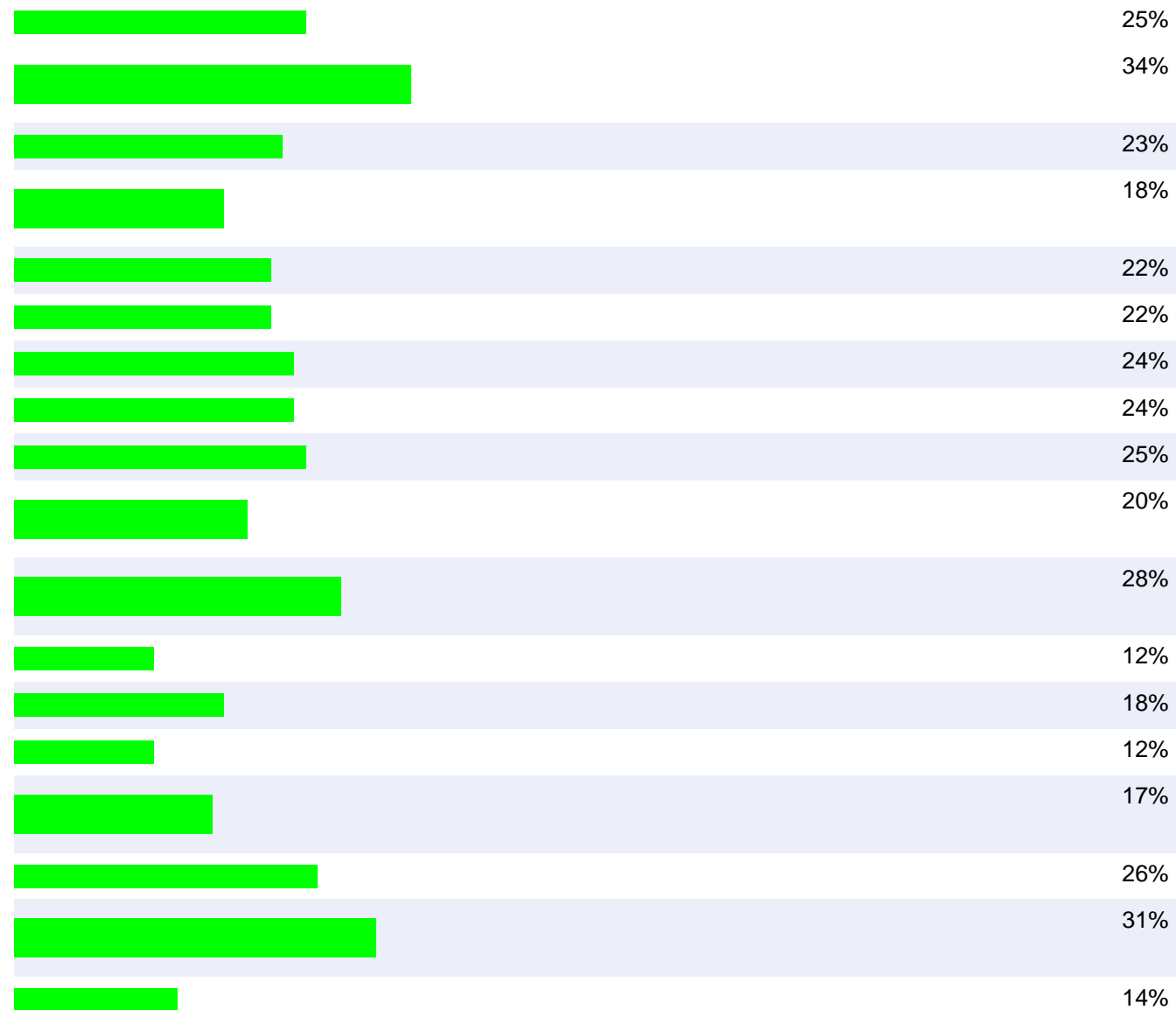
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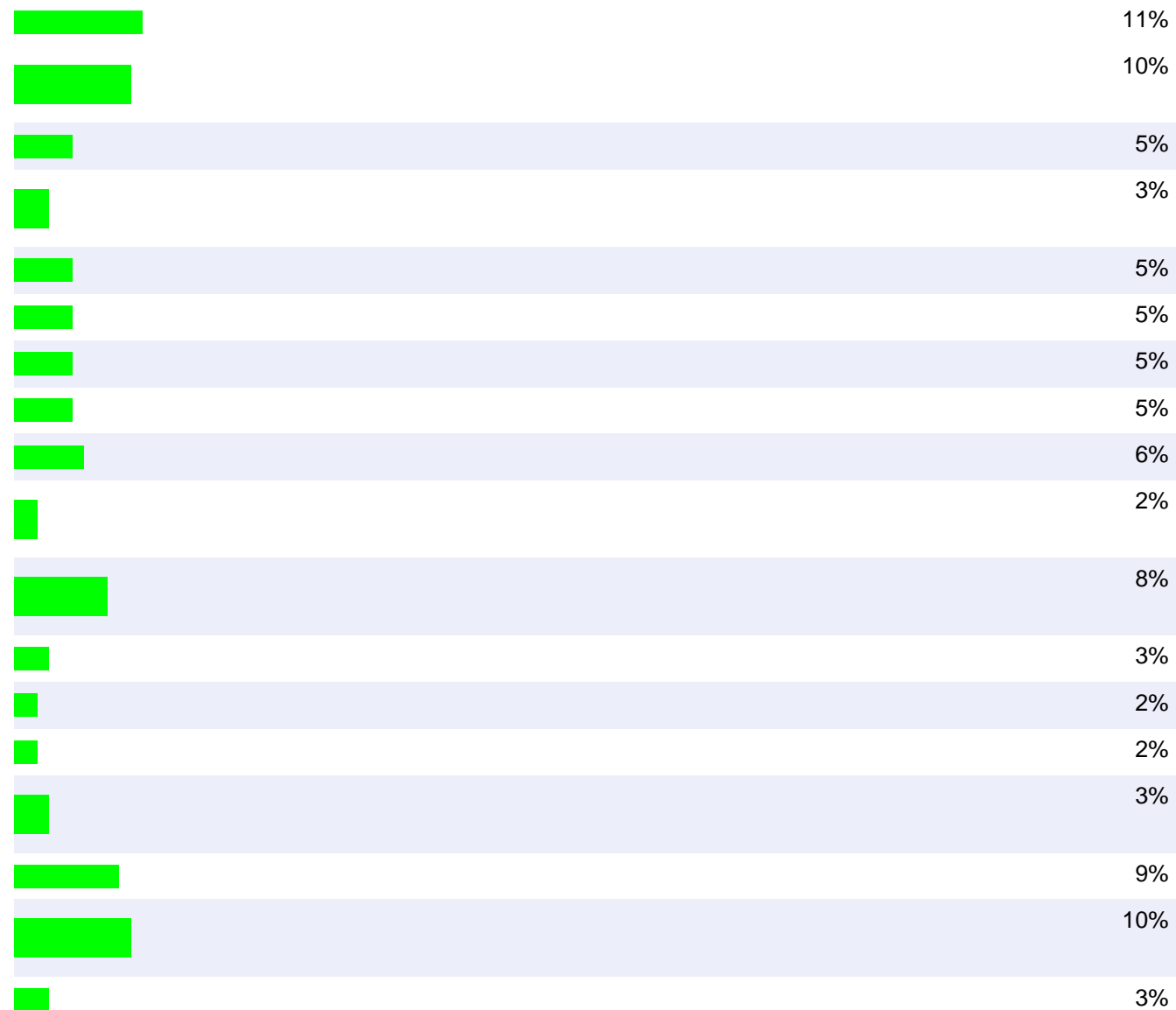
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more

Between 100 and 299

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

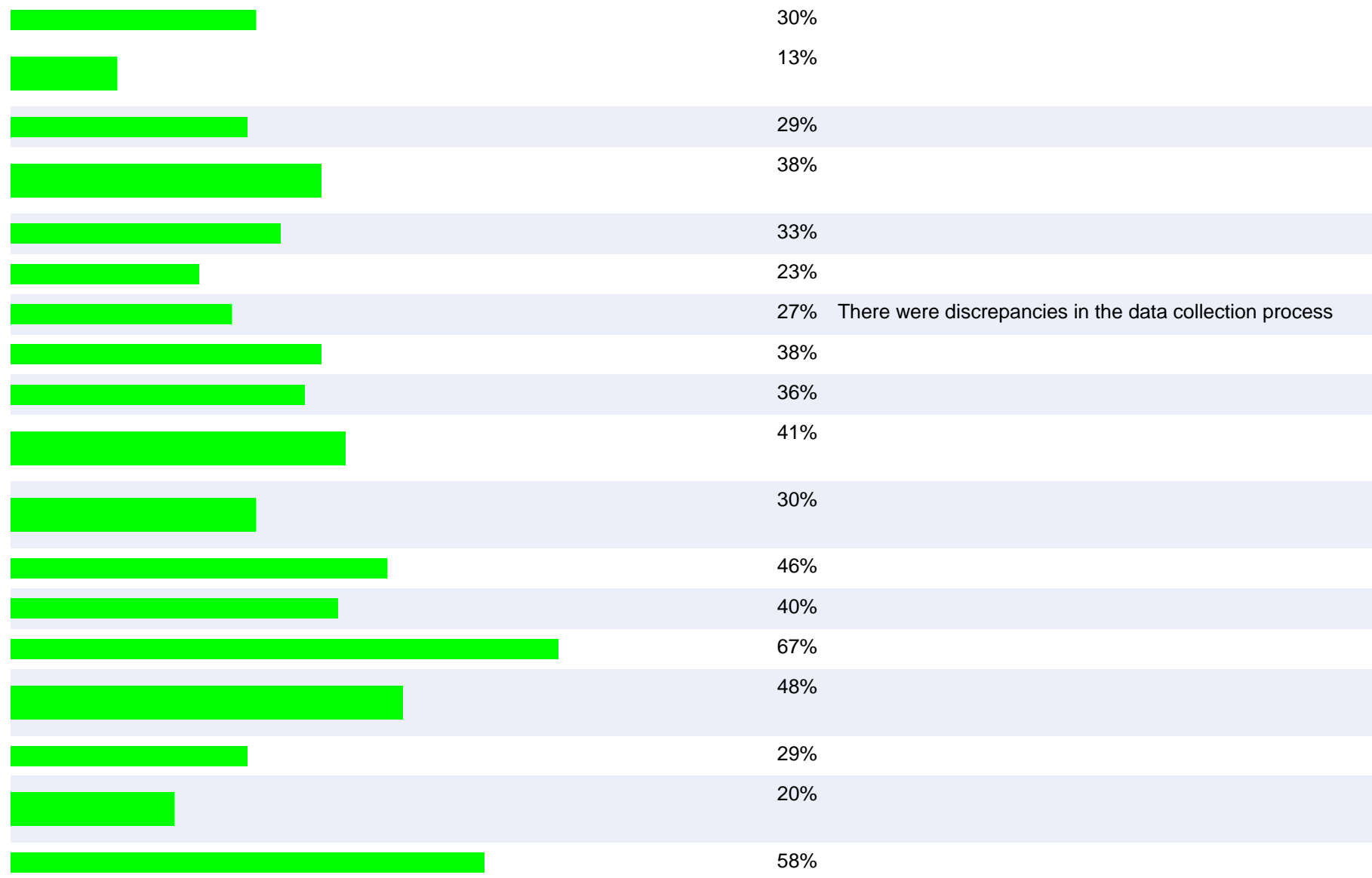
300 or more

300 or more

300 or more

# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)





# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	HOSPITAL	
030113	WHITERIVER PHS INDIAN HOSPITAL	WHITERIVER
030114	ORO VALLEY HOSPITAL	ORO VALLEY
030115	BANNER ESTRELLA MEDICAL CENTER	PHOENIX
030117	VALLEY VIEW MEDICAL CENTER	FORT MOHAVE
030118	YAVAPAI REGIONAL MEDICAL CENTER- EAST	PRESCOTT VALLEY
030119	MERCY GILBERT MEDICAL CENTER	GILBERT
030120	GILBERT HOSPITAL	GILBERT
030121	MOUNTAIN VISTA MEDICAL CENTER, LP	MESA
030122	BANNER GATEWAY MEDICAL CENTER	GILBERT
030123	SCOTTSDALE HEALTHCARE-THOMPSON PEAK HOSPITAL	SCOTTSDALE
030126	ARIZONA REGIONAL MEDICAL CENTER	MESA
030130	BANNER IRONWOOD MEDICAL CENTER	SAN TAN VALLEY
030131	OASIS HOSPITAL	PHOENIX
031300	WICKENBURG COMMUNITY HOSPITAL	WICKENBURG
031301	BENSON HOSPITAL	BENSON
031302	NORTHERN COCHISE COMMUNITY HOSPITAL	WILLCOX
031303	SOUTHEAST ARIZONA MEDICAL CENTER	DOUGLAS
031304	PAGE HOSPITAL	PAGE

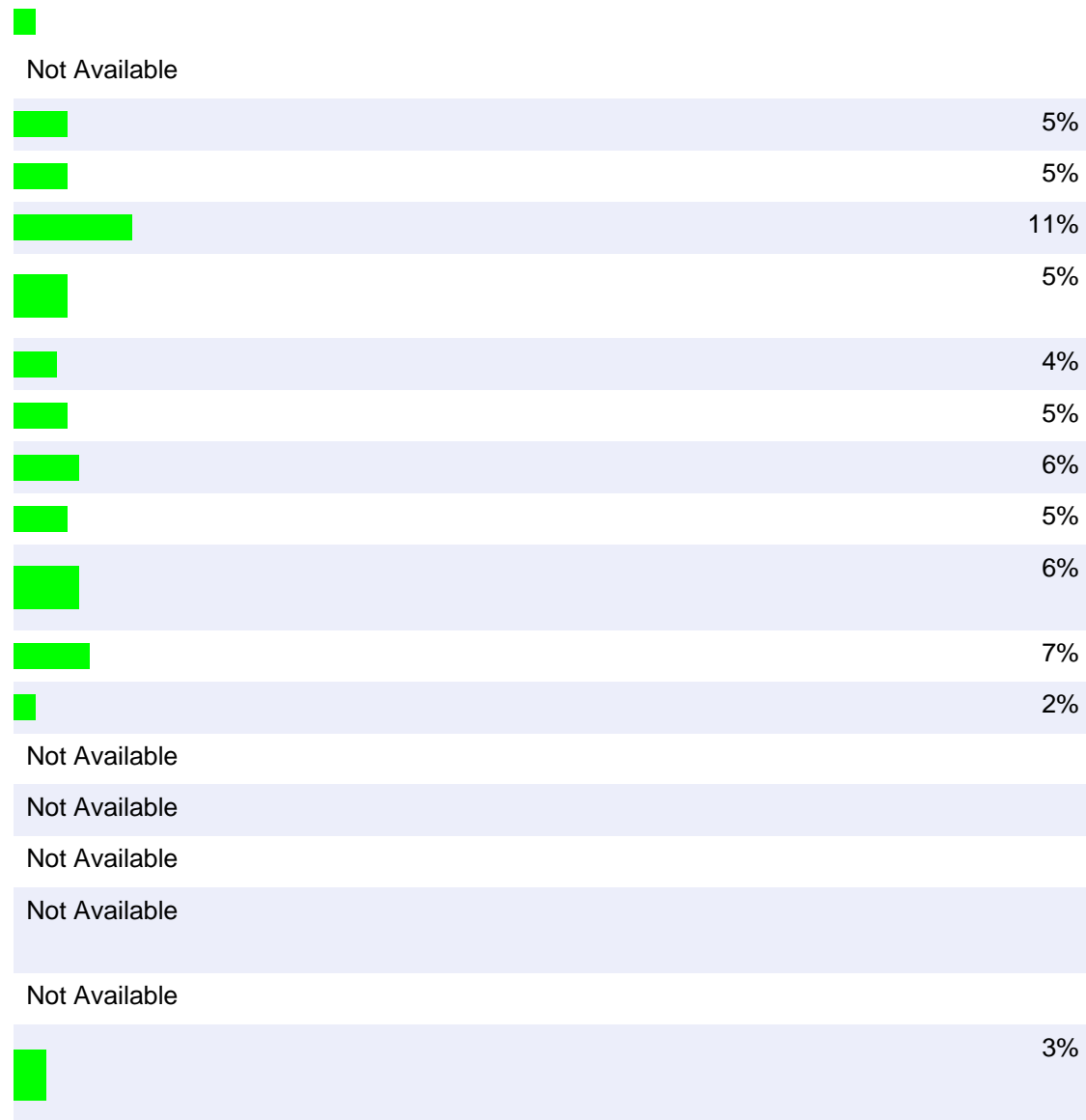
# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)

AZ	NAVAJO
AZ	PIMA
AZ	MARICOPA
AZ	MOHAVE
AZ	YAVAPAI
AZ	MARICOPA
AZ	MARICOPA
AZ	MARICOPA
AZ	MARICOPA
AZ	MARICOPA
AZ	MARICOPA
AZ	PINAL
AZ	MARICOPA
AZ	MARICOPA
AZ	COCHISE
AZ	COCHISE
AZ	COCHISE
AZ	COCONINO

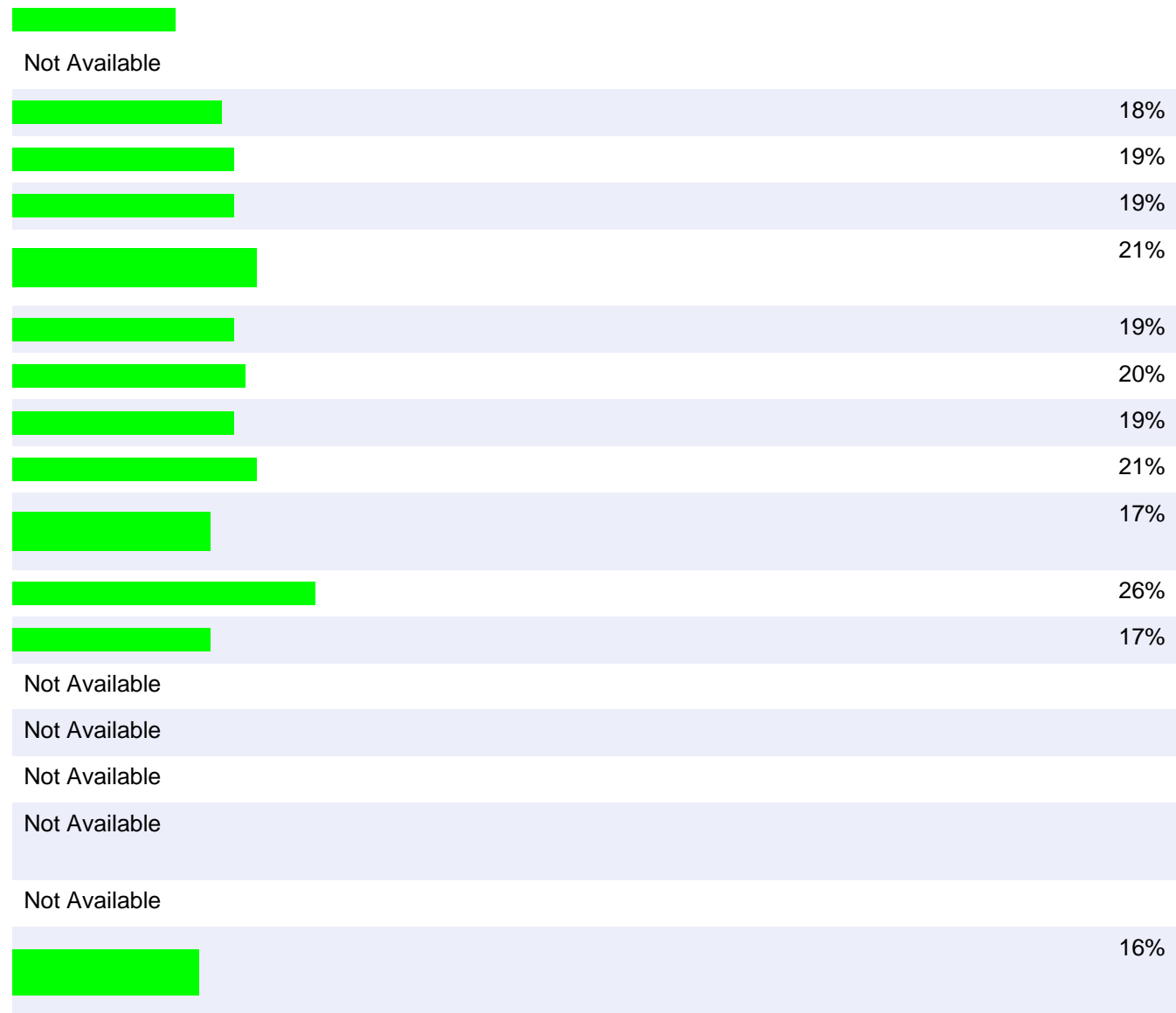
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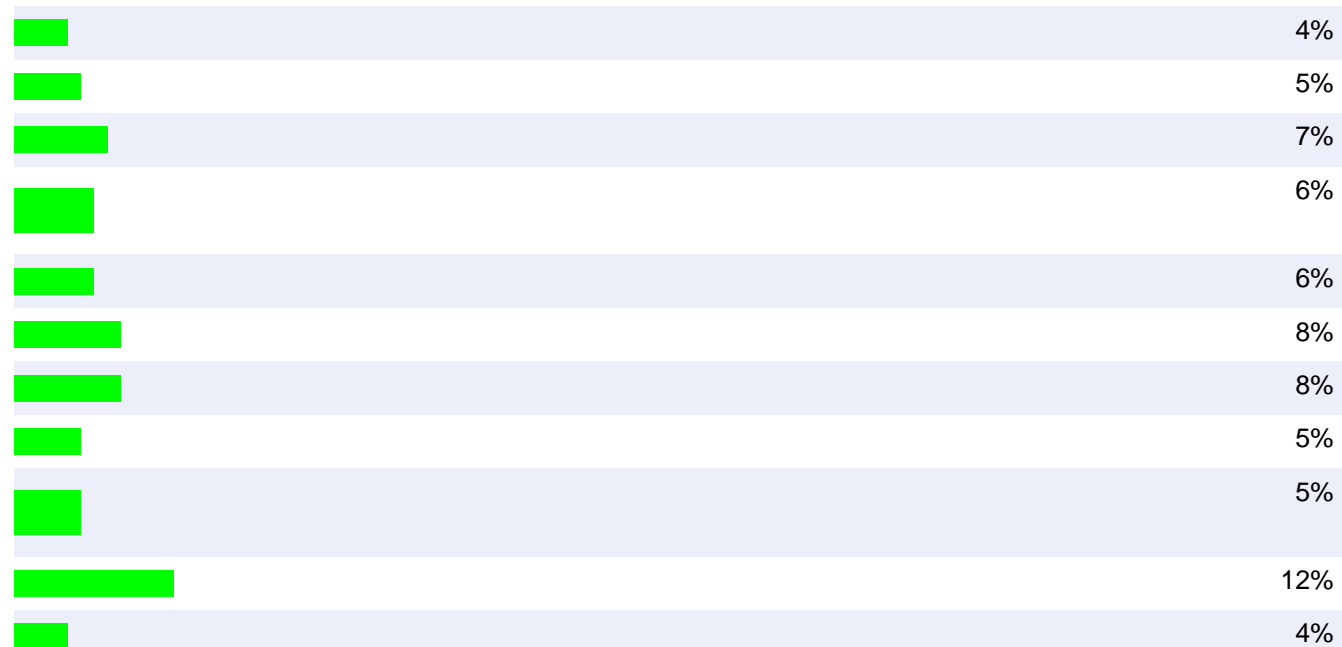


# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Not Available



Not Available

Not Available

Not Available

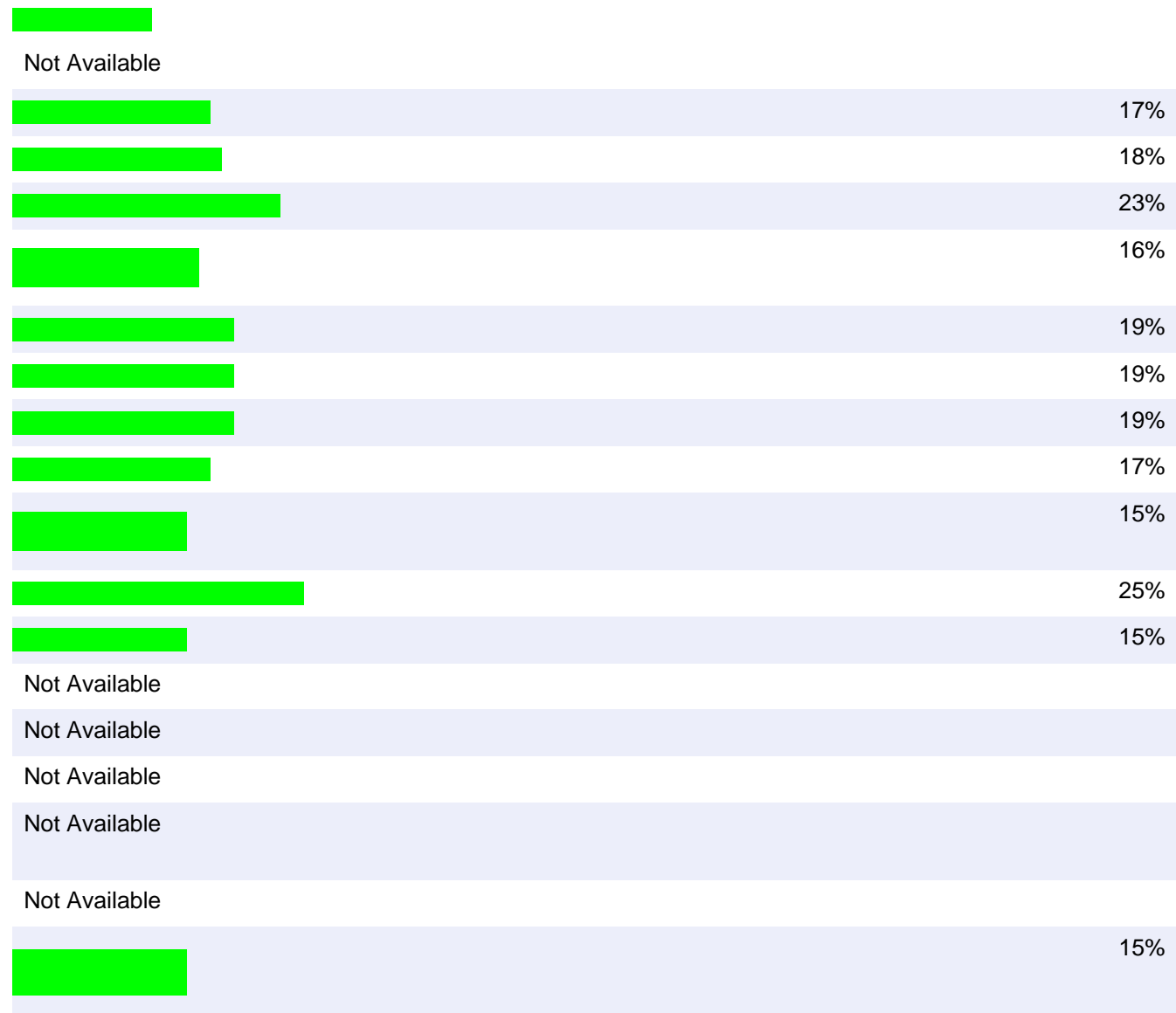
Not Available

Not Available



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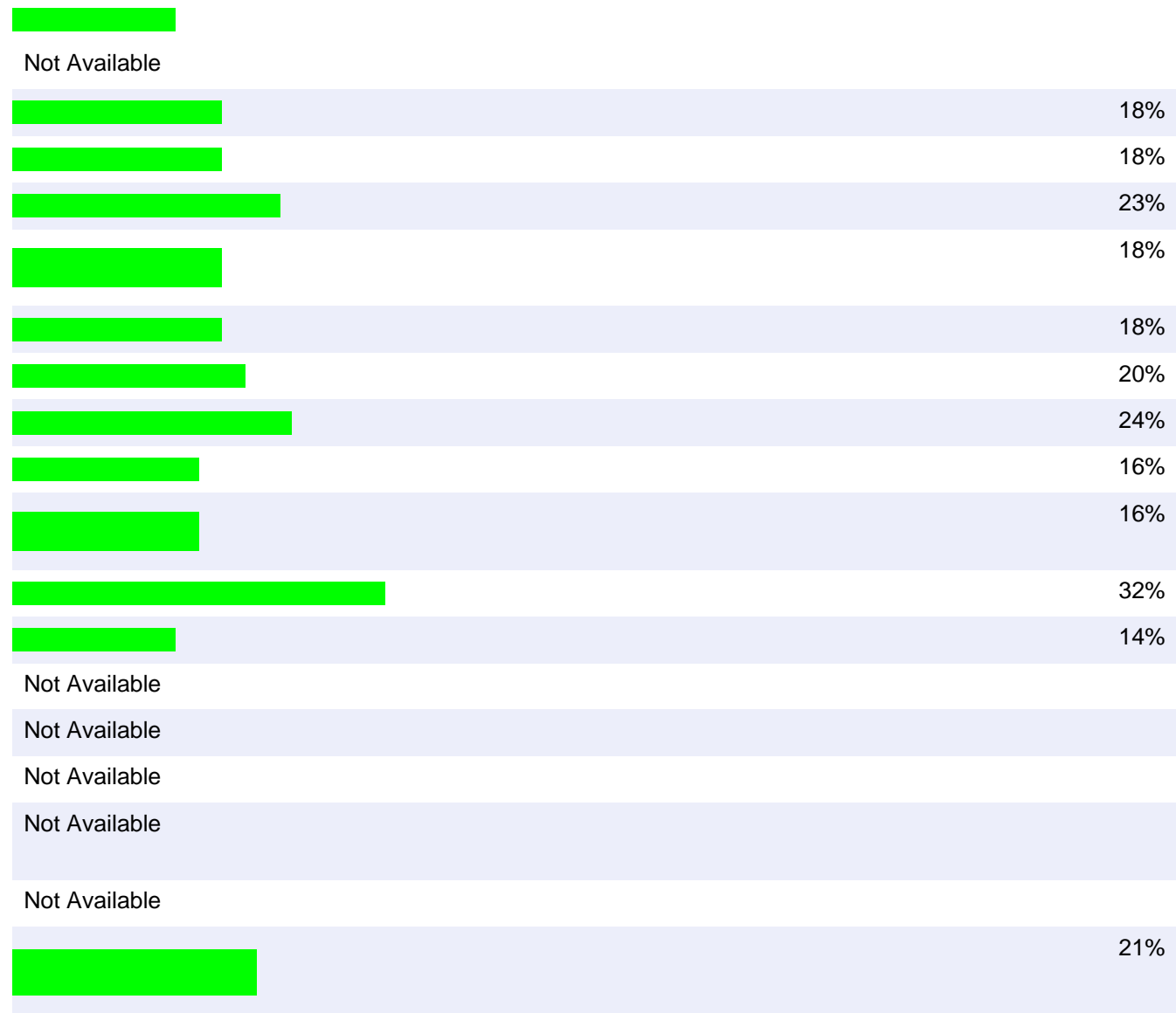
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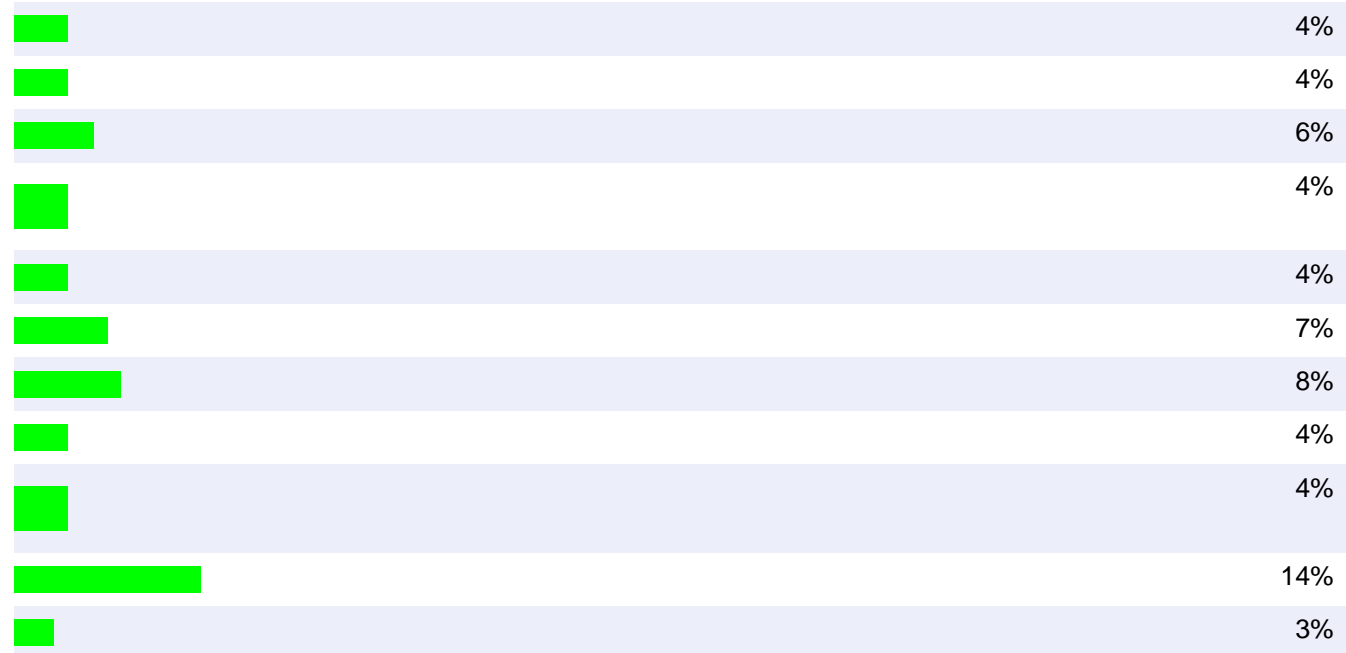


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Not Available



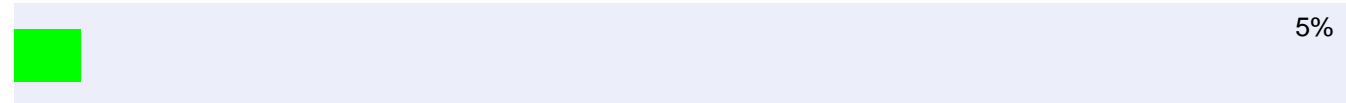
Not Available

Not Available

Not Available

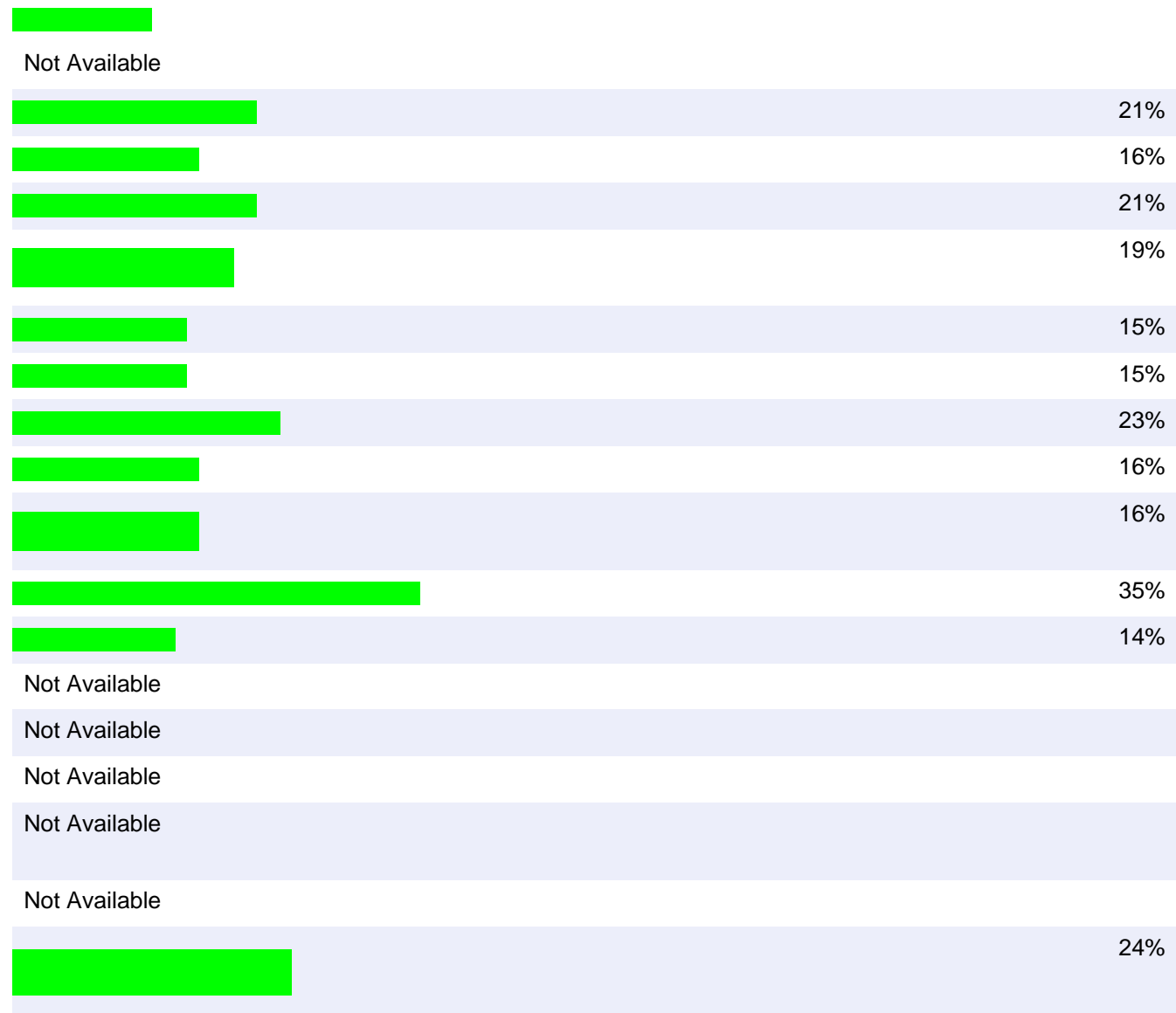
Not Available

Not Available



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# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

Between 100 and 299

Not Available

Not Available

Not Available

Not Available

Not Available

Fewer than 100

# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available		Survey results are not available for this reporting period
<div><div></div></div>	33%	
<div><div></div></div>	20%	
<div><div></div></div>	28%	
<div><div></div></div>	34%	
<div><div></div></div>	28%	
<div><div></div></div>	23%	
<div><div></div></div>	30%	
<div><div></div></div>	27%	
<div><div></div></div>	40%	
<div><div></div></div>	28%	
<div><div></div></div>	25%	
Not Available		Survey results are not available for this reporting period
Not Available		Survey results are not available for this reporting period
Not Available		Survey results are not available for this reporting period
Not Available		Survey results are not available for this reporting period
Not Available		Survey results are not available for this reporting period
<div><div></div></div>	22%	Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

031305	HOPI HEALTH CARE CENTER	POLACCA
031309	SAGE MEMORIAL HOSPITAL	GANADO
031311	LITTLE COLORADO MEDICAL CENTER	WINSLOW
031312	COPPER QUEEN COMMUNITY HOSPITAL	BISBEE
031313	CARONDELET HOLY CROSS HOSPITAL	NOGALES
031314	COBRE VALLEY REGIONAL MEDICAL CENTER	GLOBE
031315	WHITE MOUNTAIN REGIONAL MEDICAL CENTER	SPRINGERVILLE
033302	PHOENIX CHILDREN'S HOSPITAL	PHOENIX

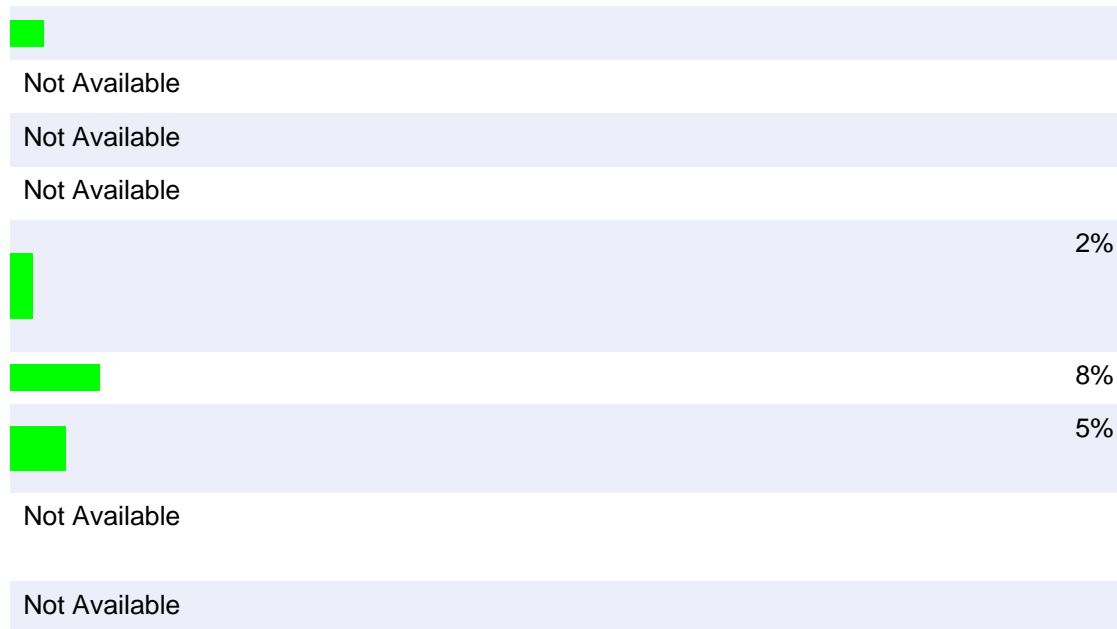
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

AZ	NAVAJO
AZ	APACHE
AZ	NAVAJO
AZ	COCHISE
AZ	SANTA CRUZ
AZ	GILA
AZ	APACHE
AZ	MARICOPA

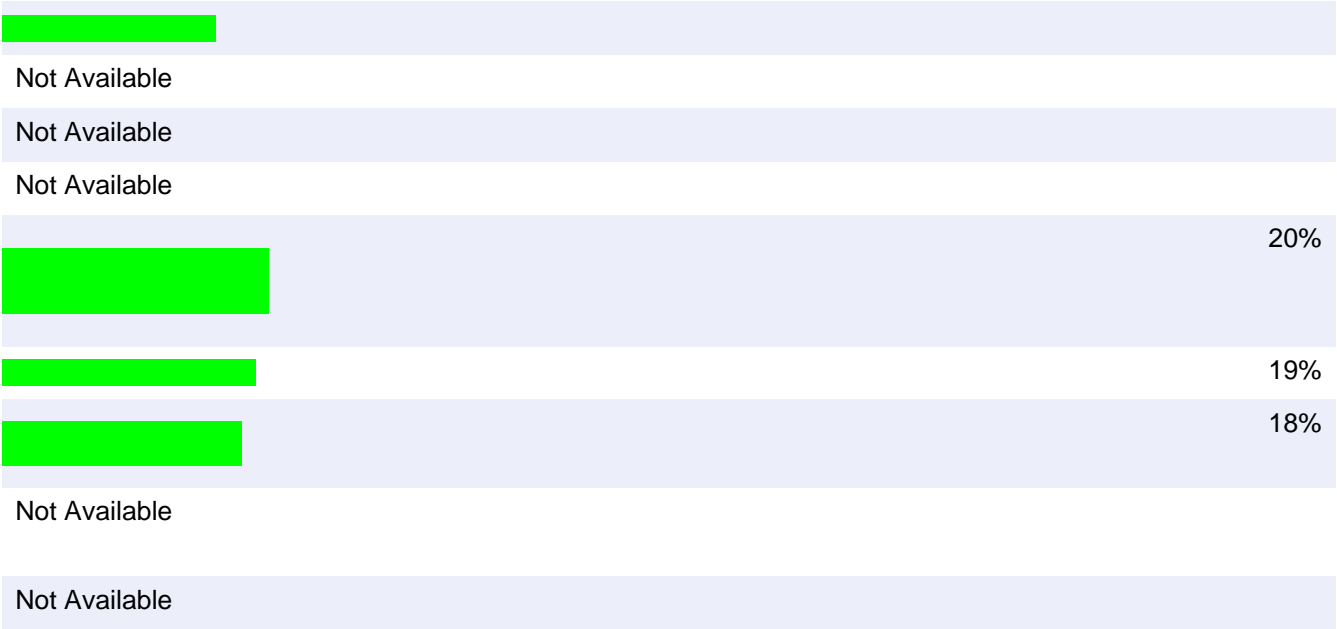
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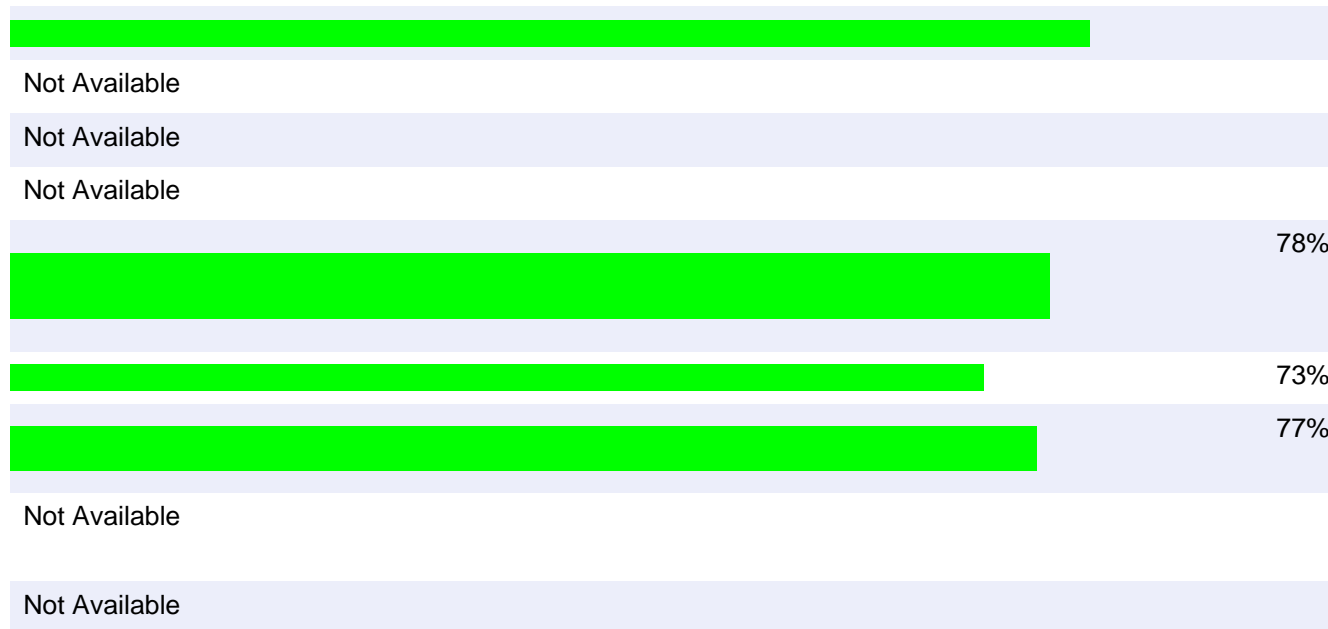
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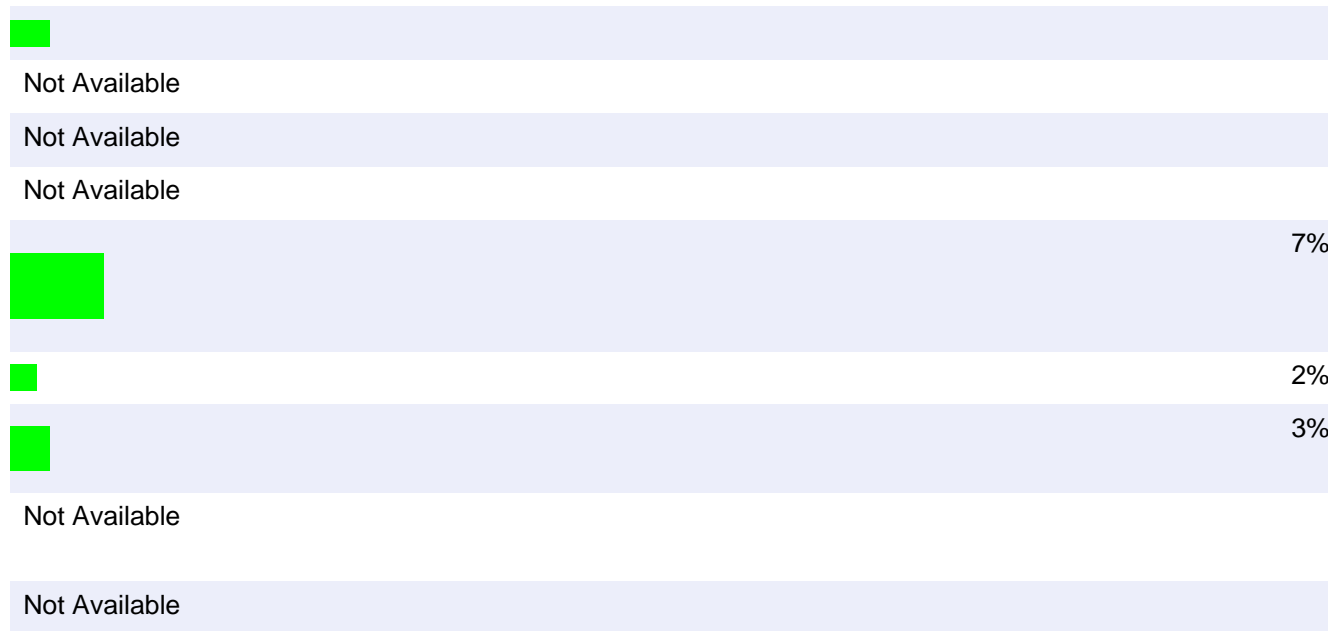
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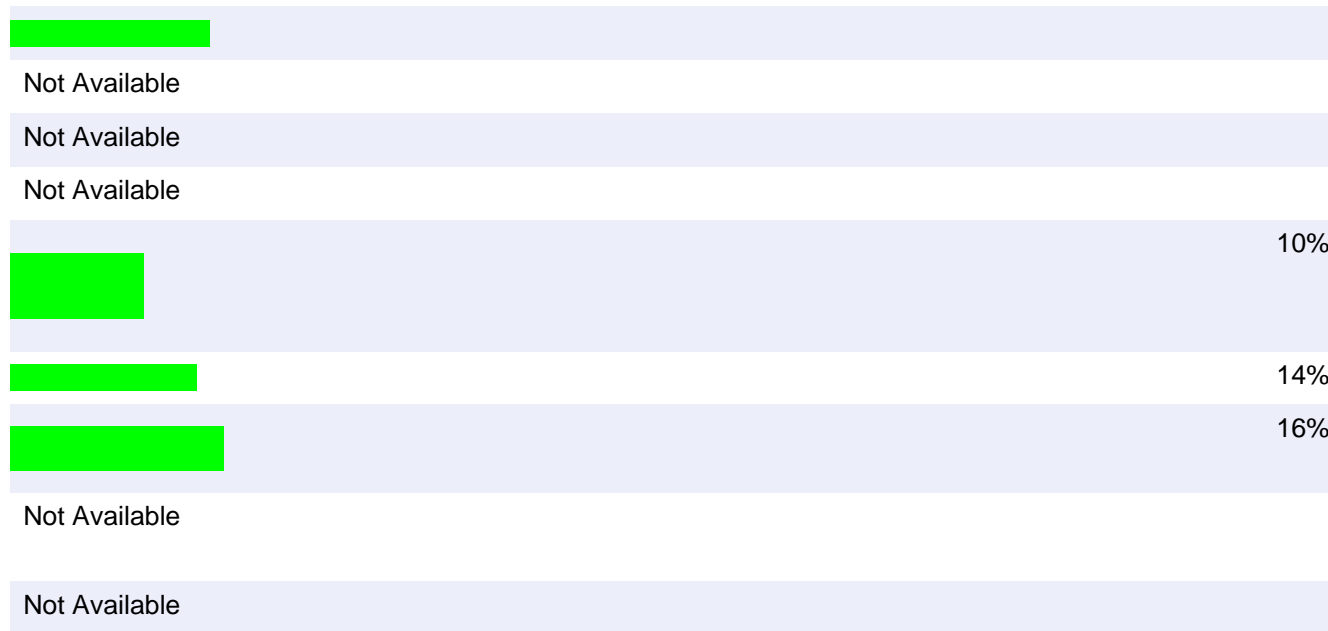
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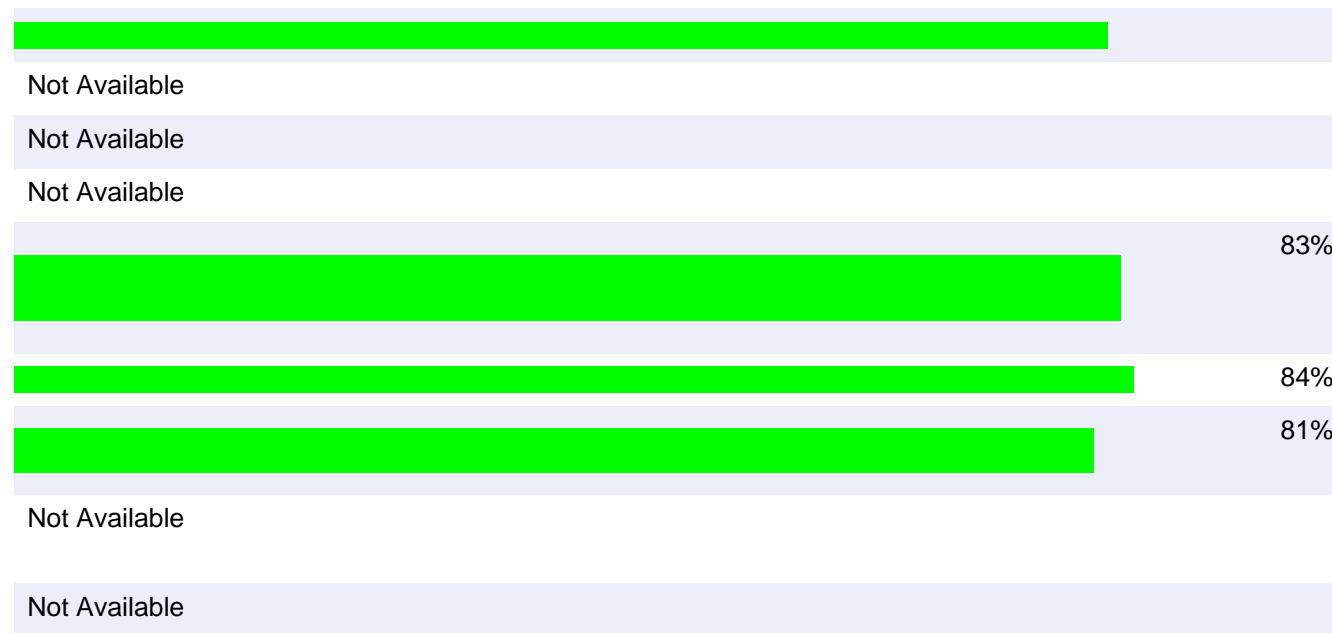
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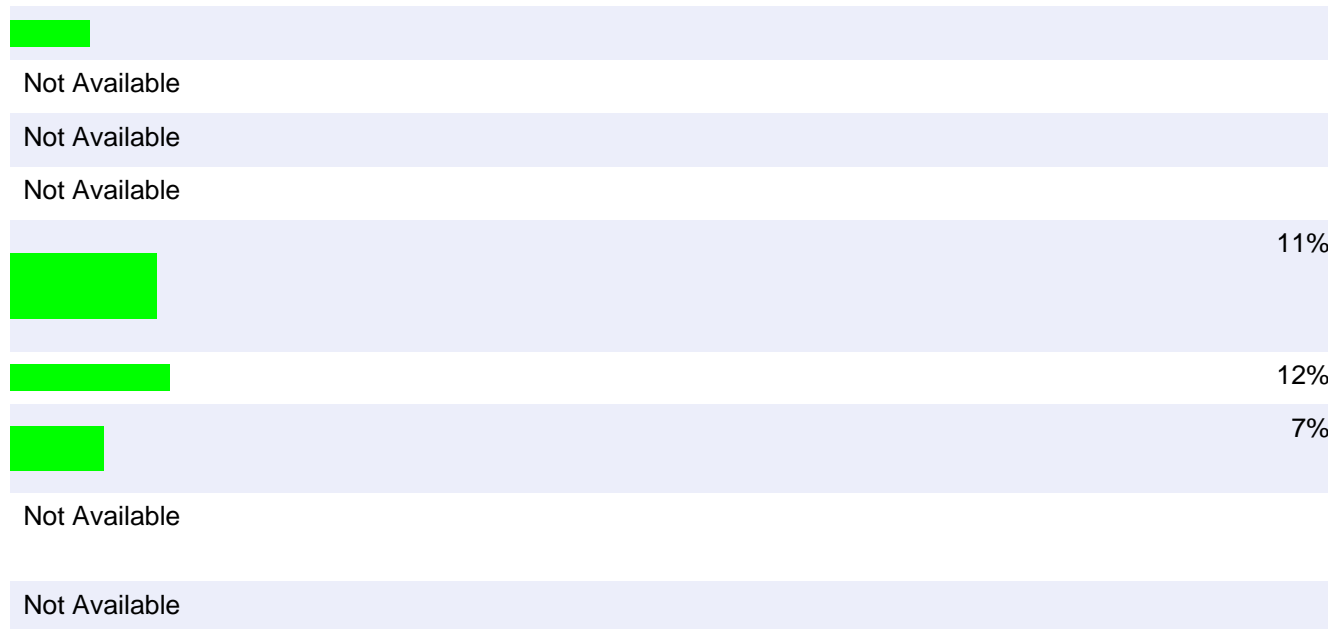
Based on Survey of Patients' Hospital Experiences (HCAHPS)





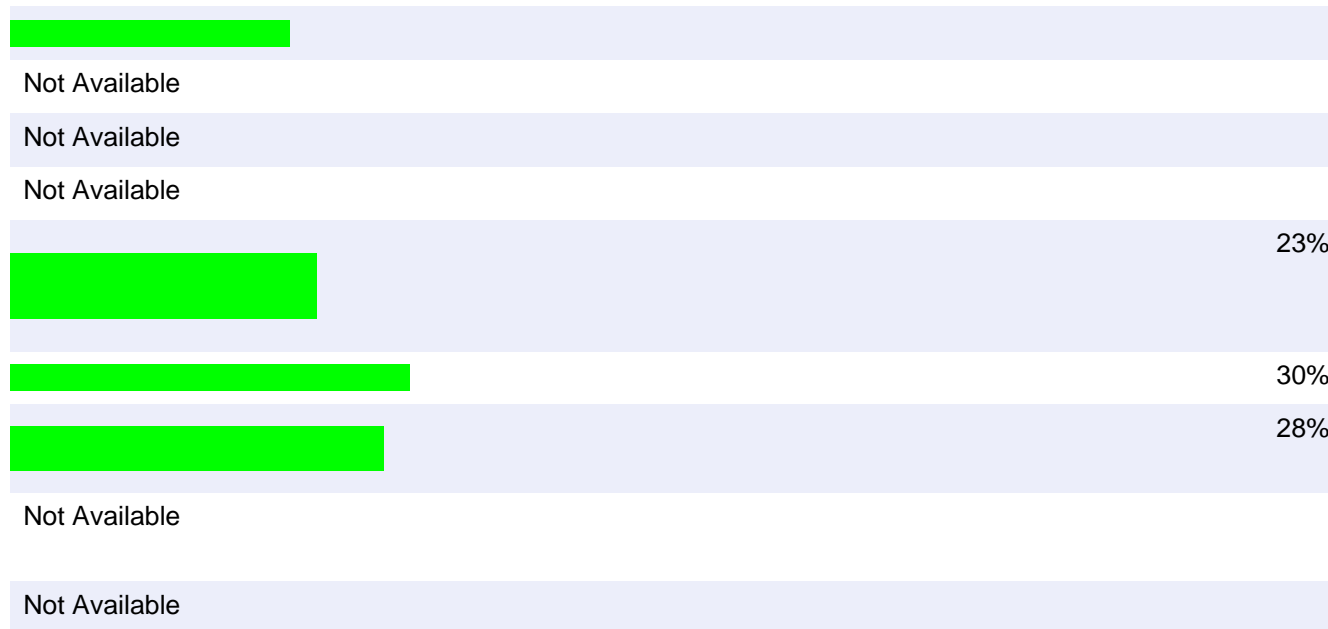
# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)



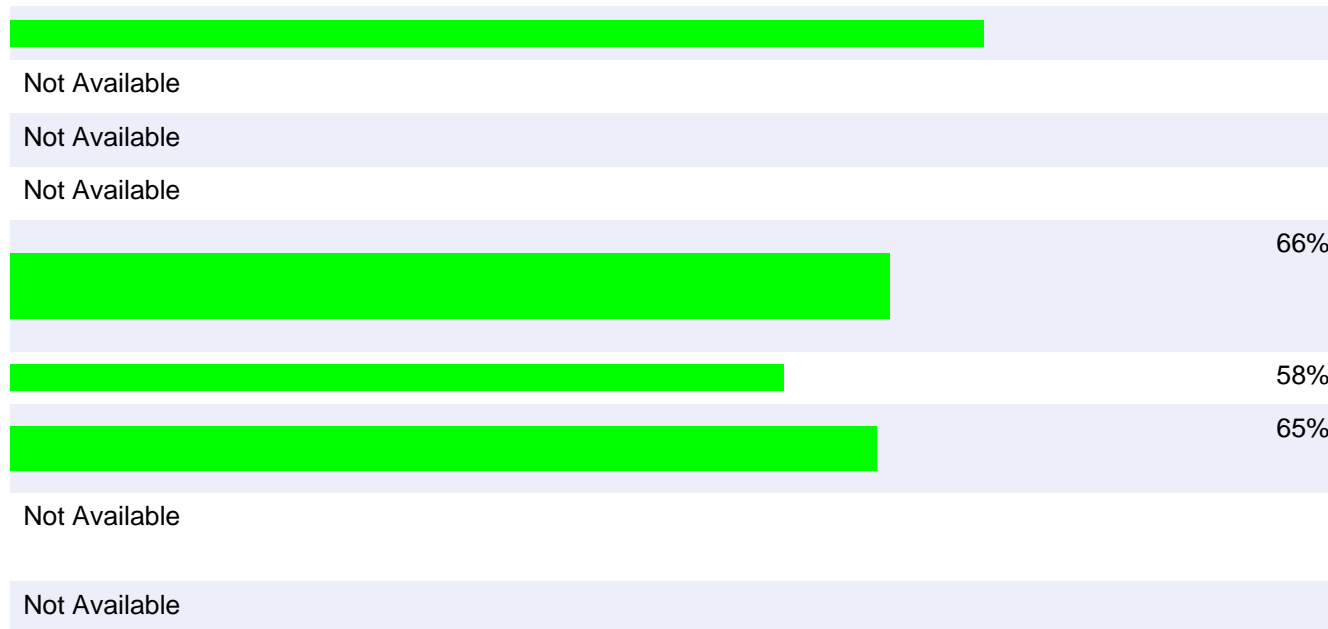
# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)



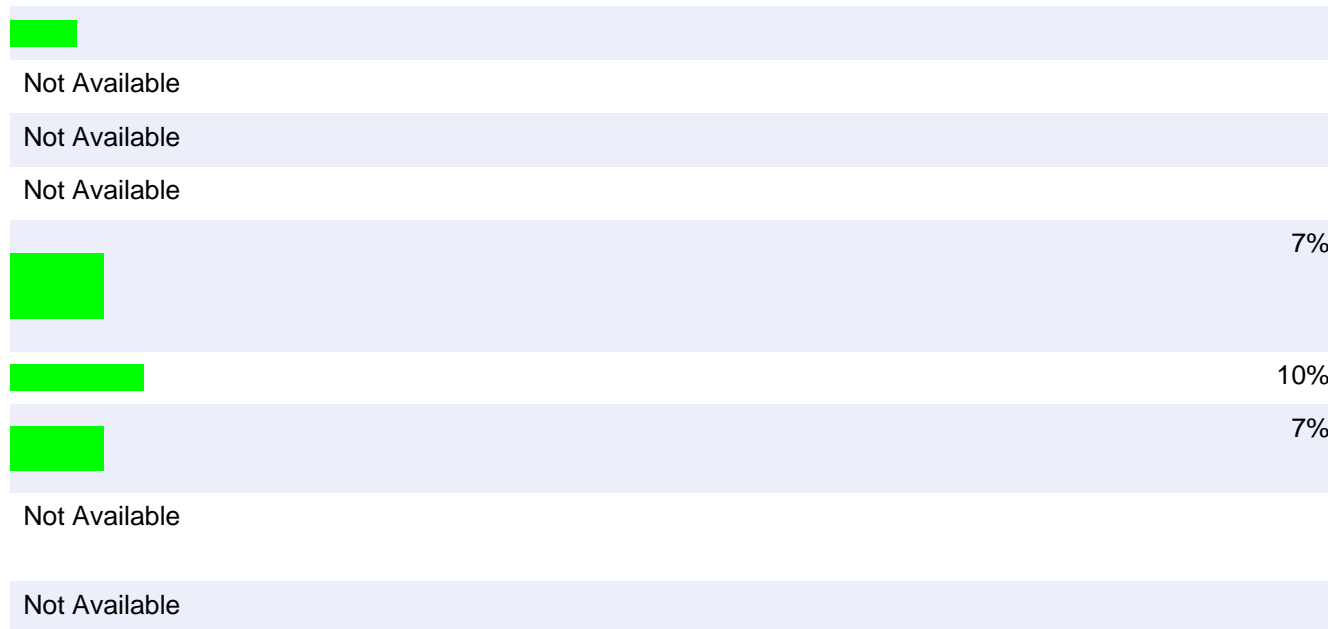
# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)



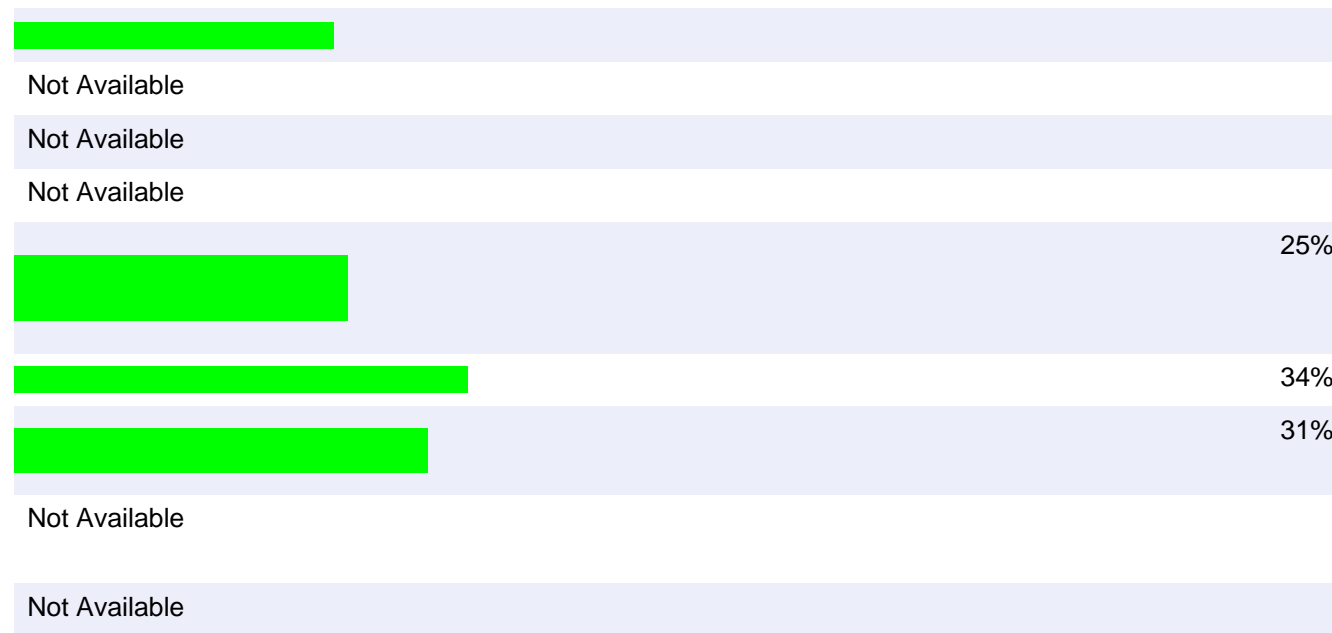
# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Not Available

Not Available

Not Available

Fewer than 100

Between 100 and 299





300 or more

Not Available

Not Available

# Hospitals in Arizona

Based on Survey of Patients' Hospital Experiences (HCAHPS)

		may be too low to reliably assess hospital performance
Not Available		Survey results are not available for this reporting period
Not Available		Survey results are not available for this reporting period
Not Available		Survey results are not available for this reporting period
	28%	Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
	21%	
	27%	
Not Available		Survey results are not available for this reporting period
Not Available		Survey results are not available for this reporting period